



MVOC ANNUAL REPORT 2015



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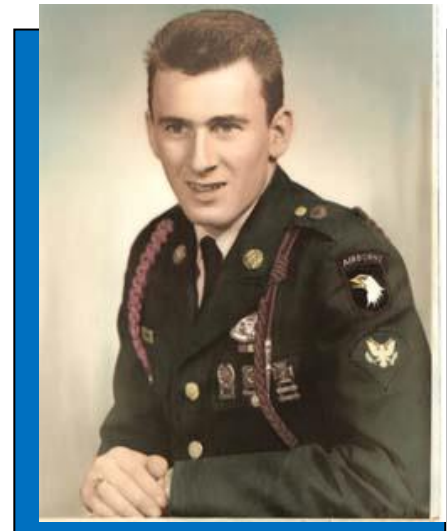
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I. Who We Are...

History

The Montachusett Veterans Outreach Center, Inc. (MVOC) began its operation in June 1981 as the Vietnam/Era Veterans Outreach Center, a private non-profit organization partially funded by the State of Massachusetts [under the Internal Revenue Code 501 (c) (3)]. The MVOC was ultimately incorporated in 1982.



Cathy Stallings McWilliams originated the idea for the Veterans Outreach Center after the untimely death of her husband Jesse, a Vietnam veteran. At that time, virtually no help existed for Vietnam veterans, such as Jesse, who were suffering from Post Traumatic Stress Disorder. Jesse, suffering emotionally from stress relating to the Vietnam War, took his own life at the age of 33, thirteen years after his tour of duty in Vietnam. With a deep conviction that Jesse's death was unnecessary, and equally committed to doing whatever was necessary to prevent further needless deaths, Cathy founded the Vietnam Era Veterans Outreach center in Fitchburg, Massachusetts. This "early" MVOC's primary purpose was to provide readjustment counseling for Vietnam veterans and their families.

It soon became apparent that the veterans utilizing the center were in need of additional services. Their seeming lack of acceptance by older veterans and other agencies left them in need of services that included, but was not limited to: benefits, housing, legal aid referral, alcohol/substance abuse, counseling, job/education training, and disability claims/issues – this included Agent Orange and Post Traumatic Stress Disorder claims. Through the Outreach Center, services slowly increased and the staff was able to provide assistance in those areas as well. Thus, the Center developed into the community based, multi-dimensional, multi-service organization that exists today.

Over the ensuing years, the Outreach Center expanded its services to include veterans of all eras, and in 1988 officially came to be called the Montachusett Veterans Outreach Center (MVOC), Inc. The Center, whose service delivery area includes 30 cities and towns in the Montachusett Region and Southern NH, is available to support this country's veterans – no matter time or place of service.



Mission

The Montachusett Veterans Outreach Center provides support to military veterans and their families in need of services to develop a resilient, self-sufficient lifestyle essential to succeed in today's environment.

Vision

The Montachusett Veterans Outreach Center (MVOC) is a community where each veteran is a resilient, self-sufficient citizen and is honored by the community for their role in defending America's founding freedoms.

EXECUTIVE DIRECTOR'S OVERVIEW – 2015

2015 was a year that saw continued organizational transition and positive organizational evolution for the MVOC.

Throughout the course of year, staffing changes and program expansion created exciting organizational transformation that improved the quality and efficiency of providing support service to the veterans of the Montachusett Region and beyond.

The Board of Directors and executive leadership discovered opportunities and implemented strategies to strengthen the mission of the organization by taking bold steps in order to reach deeper into the veteran community that expanded current services or created new avenues to help address the most chronic and complex needs of today's veterans.

Also, a deliberate effort was made to improve organizational perception and increase situational awareness. This was achieved by utilizing both traditional and social media sources extensively, a new MVOC website was launched, and additional signage was placed on the MVOC headquarters building. These efforts were directly responsible for increased public education and subsequent increases of support in fundraising, donations, and collaborations.

Overall, the MVOC is a viable and influential organization that uniquely offers dedicated and valuable services to ALL veterans within its catchment area and beyond. As you will see within this report, the organization has provided a wide-range of comprehensive services that impressively resulted in recording 21,795 client-contact activities in 2015.





II. Leadership



Organizational status

The Montsachusett Veterans Outreach Center, Inc. is a private non-profit 501(C)3 tax-exempt organization as verified in January, 1983 under the determination and ruling under the Internal Revenue Code and will remain in effect until the tax exempt status has been terminated, revoked, or modified.

Governance / Board of Directors

In 2015, The MVOC was governed by a Board of Directors consisting of a president, vice president, secretary, treasurer, and five trustee directors. Meetings are routinely held monthly for ten months of the year. July and August are seen as summer sabbatical months, however, the Board of Directors is available for emergency and meetings pertaining to urgent matters as needed. It is important to note, the Board of Directors is a voluntary entity of the organization and all members' time is greatly valued and appreciated as they share in the dedication of and commitment to the MVOC mission. Board officer's are determined, elected, and confirmed annually.

The Board of Directors (at the close of FY 15) is:

President –	C. Dan Ninno
Vice President –	Cathy Stallings McWilliams
Secretary –	Debra Pond
Treasurer –	Andy Wells



Trustee Directors: Vicky Germano
Neil Janssens
Jeans Lewis
Robert Rice
James Belina

Staff

The Montachusett Veterans Outreach Center requires a staff of dedicated employees to operate the organization and provide the many quality services to which the veterans have come to rely upon and expect.

The Staff members (at the close of FY15) are:

Executive Director - William Edson

Women and Families Program Administrator – Ellen Naughton

Senior Clinician – Lorna O’Malley

Staff Counselor – Michael Young

Senior Case Manager – Heidi Hagan

Benefits Advisor – Sarah Custer

Outreach Coordinator – Stephen Bassett

Finance Department Manager – Maria Santiago

Finance Representative – Janet Baczewski

Facilities Manager – Robert Sheehan

Transportation / Driver – Wayne Richard

Food Pantry Manager – Peter Noel

Reception / Services coordinator – Karen Veilleux

House Manager – Derrick Graham (3rd Floor, SRO)

House Manager – Roland Woods (Unity House)



III. Programs



Women and Families

Outreach

The Outreach program is a vital support element to the overall mission of the MVOC. It is through this program that the goods and services that the MVOC provides are fostered, procured, and distributed. The Outreach (outreach continued) coordinator also plays the important role as organizational representative and is often the “face in the field” that veterans and community members connect with the organization. Much of the community activities for veterans within the catchment area are developed and offered via the outreach program. The intention of some of the outreach programs are designed as therapeutic activities for veterans and their families, some are to help raise awareness, some are to foster collaborative partnerships, and some are simply to provide a caring hand to veterans in need.

Outreach is provided in four major areas that include Community Relations and Outreach, Programs, Housing, and Events.

Outreach Coordinator, Stephen Bassett recalls some 2014 highlights:

Community Relations and Outreach include presentations, site tours, and office hours with outside agencies as well as VA facilities these include:

The Bedford VA homeless Bed program, the Brockton VA long term care, the North County Correctional Institute in Gardner, the Mount Wachusett Community College, the Fitchburg Veterans Service Office, the Soldier On Women’s Program, and the Department of Veteran Affairs Safe haven Program just to name a few.

Also, at home intakes and needs assessments, peer to peer counseling, food box distribution, and referrals are provided as needed. Urgent Transportation to VA facilities for veterans in need of mental health services or those in crisis is provided.

Housing is located for those in need in which the MVOC cannot house internally and street outreach is provided to chronically homeless and at risk veterans and their families. Beyond the MVOC housing can be procured via the Bedford VA Domiciliary program, Brockton VA REACH program, and the New England Center for Homeless Veterans, to only name a few.

Events and Programs included the Haverhill, Bedford, and Boston Stand downs for Homeless Veterans. Also, Earth Day Clean Up, Hockey for Heroes. Vietnam Veterans of America Annual Bike Run, and the Fox 25 Zip Trip. In addition, Project Healing Waters, the MWCC Service Learning Program, Alcoholics Anonymous, Forward Strides Horsemanship Program, with new programs developing at Peak Expeditions Outdoor Adventures, and the Pineland Farms VAST adaptive sports Program.

Counseling

The MVOC offers individual and group counseling and mental Health therapies that are clinical and holistic in nature. Trained and credentialed in psychology and social work, the MVOC mental wellness staff provides services to both walk-in and scheduled clients during times of crisis intervention or planned management treatment. The counseling staff is qualified to meet with clients affected by a variety of mental health issues that derive from Post Traumatic Stress, Sexual Trauma, Traumatic Brain Injury, and Substance Abuse. The counseling staff also actively collaborates with the case management and outreach programs to provide consultation and clinical support in order to maximize the effectiveness of those programs and to ensure that they are meeting the needs of all the veterans they serve.

Case Management

Case management is another vital role offered to Veterans in the MVOC transitional housing programs. Case managers help veterans navigate the

(Case Management Continued) challenges of everyday living and the recurring readjustment obstacles that they face. Throughout the year, both the Unity House and Central Street transitional programs successfully placed several veterans into their own apartments, individually and through the VA "HUD VASH" Housing Voucher Program. The MVOC maintained full housing capacity in the Central St. SRO program and an average of eleven veterans in the Unity House SRO program. Several veterans in Central St. and Unity House SRO have gained full time employment while some other veterans have utilized the Mount Wachussett Community College veteran education program to further their education or gain credentials for employment. As an organization, we are now receiving applications from the Bedford/Brocton VA Hospital Housing programs due to our continuous collaborative efforts through their monthly housing workshop meetings for homeless veterans. This effort helps to promote our SRO programs and veteran services. All veterans in the MVOC transitional programs are working on their individual life programs and working toward the betterment of their lives through active participation in our benefits counseling, therapeutic counseling, case management, and other services we provide each and every veteran here at the MVOC.

Outreach Services and many large group activities are held at the Stallings Campus outreach center located in Winchendon. Services, classes, and activities are offered at the renovated main floor of the old Streeter School. This allows for expanded outreach and a drop-in center to reach further north and offer comprehensive support to veterans from the Winchendon area and New Hampshire as well.

Housing

The MVOC provides housing in several capacities. A critical housing element to the MVOC mission is the transitional housing program designed for veterans in need of a healthy and safe environment as they overcome personal and often chronic social adjustment challenges. This style of housing is temporary and includes programmatic life management and support services. At the MVOC, this is accomplished at the Single Resident Occupancy (SRO) facility located at the Central Street and the Unity House on South Main Street in Gardner. These housing units present a congregate style of living in a shared-responsibility environment that is managed by a case manager and resident house manager.

The MVOC also provides permanent housing options in small all-inclusive studio apartments. These units are meant for low-moderate income single veterans. Support services are available to these tenants at their discretion. Permanent housing is located at the Central Street and Nichols Street apartment facilities.

Together, the MVOC provides housing for up to 47 veteran occupants.

Benefits and employment Counseling

Much of what veterans support consists are the identification and validation of what benefits, services, and support a veteran (or his/her family) is eligible to receive. This process can be quite complicated and confusing, and often times the complexities of the process discourage a veteran to seek his or her just rewards. The MVOC has a trained veteran benefits counselor on staff to provide such assistance and guidance to any veteran who needs help with determining eligibility and establishing benefits, services, or support from within the Veterans Administration or other government resources. This service is available to both resident and walk-in veteran clients and is offered at both the Gardner and Winchendon outreach centers.

The MVOC also understands the relevance that employment plays within the lifestyle of a veteran trying to regain one's livelihood. The MVOC therefore also provides an employment specialist to provide personal counseling and coaching in successfully finding employment. This counseling process includes job searches, interview coaching, and resume building.

Overall, it is the intent of Benefits and Employment counseling to establish the financial means that allow a veteran to become self-sustainable and an independent member of society.

Transportation

The MVOC maintains a fleet of three 7-passenger mini-vans dedicated for the transport of Veterans to or from medical appointments, or for the use and support of veteran-related activities and events.

There is one fulltime employee driver that maintains the scheduled driving routes during the work week, M-F. Other drivers consist of other employees and qualified volunteers.

The vehicles are in good mechanical condition but are aging with mileage ranging between 75,000 and 140,000 miles. Consideration is being made as to future transportation options moving forward. These options include the purchase of new or pre-owned vehicles, and/or perhaps entering into a corporate fleet lease agreement. There has been no definitive option determined at this time, but rest assured it will be one that makes both financial and practical sense for the organization, and one that will only enhance the transportation services for the veterans we serve.

Food Pantry

The Food Pantry service is an exceptional and unique service provided to the Veteran community by the MVOC. Approximately two hundred Veteran community clients receive food boxes or food subsidies from the MVOC Food Pantry per Month. The food Pantry is maintained and supplied primarily by a partnership with the Worcester County Food Bank and through generous donations by local grocery stores (Stop and Shop, Price Chopper, and Hannafords). The Food Pantry is managed by a fulltime employee and a group of dedicated volunteers.

IV. By the numbers

Finance report

Overall, the MVOC is in good financial order and finished the FY14 with a surplus of approximately \$18,000. Operational funding is provided to the organization via several avenues of resources that include Government Funding, Internal Revenues, Grant Contributions, Investment Dividends, and Organizational Fundraising.

An annual operations budget is created by the Executive Director and the Senior Finance Specialist. It is presented to the Board of directors for review and revised as necessary. The Annual Budget is approved by majority vote by the Board of Directors in order to coincide with the fiscal calendar of the organization, July 1st through June 30th.

The financial operations and budget is maintained and managed by the Executive Director and the Senior Finance Specialist with oversight by the Treasurer and Board of Directors as appropriate. Internal controls policies include an annual external audit performed at the end of the fiscal calendar (not completed at the time of this report), Executive Director review and approval of all finance monthly reconciliations, a purchase request and order approval policy, and dual signatures (Executive Director and authorized Board member) required for any check distributed over the amount of \$1,000.

MVOC

Profit & Loss

July 2013 through June 2014 **Accrual Basis**
Jul '13 - Jun 14

Ordinary Income/Expense **Income**

4040 · Contributed support	41,895.92
4250 · Nonprofit organization grants	7,078.00
5010 · Federal Contracts	241,263.74
5030 · State Contracts	730,735.62
5110 · Tenant Rent	176,477.00
5300 · Dividends & Interest	8,129.70
Total Income	1,205,579.98
Gross Profit	1,205,579.98

Expense

7220 · Salaries & wages	644,864.19
7240 · Employee benefits	126,480.02
7250 · Payroll taxes	67,384.55
7500 · Contract services	30,154.09
8100 · Office expenses	30,595.30
8200 · Facility & equipment	169,351.70
8300 · Meetings, Travel & Trainings	13,817.63
8400 · Program Expenses	47,993.46
8500 · Other expenses	965.00
8501 · Board & Director Ins	1,670.00
8510-1 · Mortgage interest	39,413.91
8570 · Advertising & Recruiting	7,250.74
8591 · Fundraising Expenses	11,301.85
8600 · Business expenses	7,512.38

Total Expense **1,198,754.82**

Net Ordinary Income **6,825.16**

Other Income/Expense

Other Income	
Unrealized gain (loss)	12,160.81
Total Other Income	12,160.81

Net Other Income **12,160.81**

Net Income **18,985.97**

Annual Donations / Contributions

The MVOC is genuinely appreciative for all of the support it receives throughout the year, especially for those who have donated and contributed towards its fundraising efforts. Approximately \$26,100 has been raised or generously donated in FY14. Contributions from all of our donors are vital to the success of the organization and we regret any unintentional omissions:

Thank you Neighbors and Friends!

Direct Mail Annual Appeal:

Mr. & Mrs. Flood	Mrs. Mary P. Philbin	Mrs. Roy J. Bushey Sr.
Ms. Louise Reid	Mrs. D. Jean Belliveau	Mrs. Gloria Bourgeois
Mr. & Mrs. Dube	Beth Porell	Mrs. Thomas Brady
Carmella Arnone	Mrs. Jane M. Magliacane	Mrs. Michael J. Zlotnik
Sons of the American Legion	Mr. Lawerance Liptrap	Mrs. Leo Bourrett
Charlene A. Heglin	Mrs. Irene P. Piontek	Richard R. Audet
Rudolph Schultz	Heidi Jeldres	Mrs. Paula D'entremont
Gloria Fournier	Mr. Joseph Muscarella	Mr. Harold S. Goldsmith
Mrs. Shelia Heglin	Don D. Locke	Mrs. Lois Tyler
Mr. Michael Foley	George P. Connor Jr.	Mrs. Patrica Woodward
Mrs. Linda Stone	Mrs. Peter D. Macdonald	Mr. Biggs
Joanne Collins	Mrs. Henry V. Jean	Mrs. Helen C. Busby
Mr. John F. Fairbanks	Mrs. Valma Wauhkonen	Raymond Boudreau
Gardner Deer Club	Mrs. Roland Favreau	Mrs. Darcy Linnus
Archibald M. Denny, III	Mr. & Mrs. Robert Nyman	Mr. Thomas Dabuliewicz
Donald F. Behringer	Mrs. Mary Girouard	Bruce Mierzejewski
Dennis E. Driscoll	Mrs. John T. Awdycki	Mrs. Robert G. Lahtinen
Mrs. Darlene Pouliot	Gerald L. Larocque	Aileen Holbrook
Maureen LaFortune	Rosa B. Massa	Mrs. Lois Collette
Mr. Raymond P. Waite	David B. Ahlman	Mrs. Maria L. Gilman
Mr. James M. Keresev	Mrs. David E. La Liberty	Kathleen Camden
Mrs. Raymond F. Lafond	Mr. David Fancy	Mr. Robert Saari
Mrs. Robert J. Swartz	Mrs. Rose H. Dennis	Mrs. Kathleen Airoldi
Joan D. Blast	Mr. Kenneth Taylor	John E. Edfors
Mrs. Eileen M. Hamel	Mr. John P. Lepoer	Mrs. Lisa Bentall
Mrs. Lionel Edes	Sandra Tomlin	Mrs. Martin Myllykangas
Dana Anderson	Mary Jane Dwelly	Mrs. Eleanor Brogan
James Baird	Mr.&Mrs. Ernest Turcotte	Mrs. Joan M. Storm
Mark Fiandaca	Mrs. Stephen J. Kmiotek	Mrs. Janette Fontaine
Mrs. Jeanne Pierce	Mr. Michael G. Popik	Mr. & Mrs. Galat

Mr. Robert T, Kalagher
Mrs. Joanne Copeland
D.R. Derzius
Gardner Rotary Club
Lawrence Benoit
Claude G. LaBatt, Jr.
Paul P. Hale
Mrs. Deborah A. H. Christen
Mr. Richard P. Ares
Mary T. Sylvester
Mrs. Edward Marshall
Ronald E. Newman
Mr. Stanley R. Smith
Mrs. James Hargraves
Mrs. Ellen Chapman
Tom Torrans

Mrs. Debbie Hill
Margherita Altobelli
Laila J. Michaud
Mrs. John P. Feeley
Dolly Euvrard
Scott Hodgkins Jr.
Marie Levanti
Marcia Stillings
Patricia Gronroos
Edward Lepkowski
Cheryl Bourque
Mr. Arthur J. Peterson
Mrs. Cecilia Bastarache
Mrs. Timothy G. Girouard
Mrs. Donald L. Lagoy
Rene P. Doiron

John Cutting
Mr. Ernest R. Adler
Mrs. Robin Gullatt
Mrs. Joan A. LeBlanc
Mrs. Jeannette E. Hallock
Mr. Martin J. Foley
Mrs. Alfreda Bergeron
Barbara Pobuk
Mrs. Eva Hurd
Mr. David Bortell
Mrs. Jean M. Olsen
Barbara Carpenter
anonymous
Mrs. William J. Fournier
Mrs. Patricia Lasky
Mrs& Mr Richard Lafreniere

Total Funding from Annual Direct Mail Appeal: **\$6,225**

Hockey For Heroes

Hilton Double Tree Leominter
SMC Ltd.
GAAMHA
Vision Payroll
Rollstone Bank & Trust
GFA Federal Credit Union
Henry C. Kulik Accounting
Workers Credit Union
Speedee
Athol Savings Bank
The Insurance Place
Anonymous- D.H.

Townsend Ridge
Mylec
AAA
MJ Entertainment
JBC DJ Services
Gardner Sports
FMC Sports
Sports Photographer
Woods Ambulance
Padget Business Services
Gadner Rotary Tickets 100
Worcester Sharks

Winchendon YMCA
Solid Benefits Group
Dunkin Donuts
Heywood Wakefield Commons
D'Ambrosio
OMNOVA
VVA Chapter 907
Vicky Germano
The Winchendon School
The Gardner News
Nubodi Massage
Anderson, Bagley & Mayo
Insurance Agency, Inc.

*Funding was generated by Merchandise
Sales, Ticket Sales, and Raffle Proceeds:
Total Funding from Hockey for Heroes
Event: **\$7,310**

Misc. Donations:

Honor Brick Program
MA Association of Realtors, Inc

Total Funding: **\$5,483**

Misc. Grant Contributions

The Robinson Broadhurst Foundation
Project Bread
United Way

Total Funding: **\$7,078**

In-Kind Donations

Donald Legault	Donald Walker	Leo Zutautas
Home Depot	Bethany Baptist Church	Erica Savarin
Mr/Mrs. Connell	North Central Realtor Association	Alice Kymalainen
James and Barbara Carpenter	Holy Rosary Church	Lindsey Arnold
Hubert and Kate Innis	Sacred Heart Church	Bruce and Karen Nay
Donald Gribbons	Kamalot Catering	Rick and Vicky Germano
Valerie Spar	Lauren Roy	Bed, Bath and Beyond
Tom Matukas	Christine Grossman	Agway
Ladies Auxillary	Gardner Elks Club	
The Linus Program	Students of Mt. Wachusett College	
Leo Findly	Debbie Gariepy	
American Legion (Gardner)	Sheila Mailloux	
Papa Gino's	Luciano Velarde	
Kathleen Harasimowicz	Petersham Lions Club	
Florence MacForloue	Gina Hentnik	
Robert Cormier	Elm Street School	
Hannaford Market	Price Chopper	
Ocean State Job Lots	Dept. of Corrections (Shirley)	

Appendix – Statistics & Reports



MVOC

Profit & Loss

July 2013 through June 2014 Accrual Basis

Jul '13 - Jun 14

Ordinary Income/Expense

Income

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Other Income

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MVOC

Balance Sheet

As of June 30, 2014

Accrual Basis

Jun 30, 14

ASSETS

Current Assets

Checking/Savings

1010 · Cash in bank - operating	190,657.52
1040 · Petty cash	350.00
1070 · Savings & short-term investment	77,905.88

Total Checking/Savings

Accounts Receivable

1100 · Accounts receivables	103,935.10
Total Accounts Receivable	103,935.10

Other Current Assets

1310 · Employee & trustee receivables	300.00
1450 · Prepaid expenses	6,037.27
1499 · Undeposited Funds	2,265.00
1580 · Investments - other	234,232.06
Total Other Current Assets	242,834.33
Total Current Assets	615,682.83

Fixed Assets

1600 · Buildings	4,020,321.22
1630 · Leasehold improvements	301,215.92
1640 · Furniture, fixtures, & equip	15,708.80
1650 · Vehicles	111,443.00

1670 · Equipment

68,908.76

1699 · Accumulated Depreciation

-913,434.12

TOTAL ASSETS

Total Fixed Assets
4,219,846.41

Montachusett Veterans Outreach Center

FY 14 Program Clients Occupancy Reports

YTD

Room #	JULY	AUG.	SEPT.	OCT.	NOV.	DEC.	JAN.	FEB.	MARCH	APRIL	MAY	JUNE	TOTAL
1	31	31	30	31	30	31	20	9	31	30	31	30	335
2	31	31	30	31	30	31	31	28	31	30	31	30	365
3	31	31	30	31	30	31	31	28	31	30	31	30	365
4	21	25	30	31	30	31	31	28	31	30	31	30	349
5	31	31	30	31	30	31	31	28	31	30	31	30	365
6	31	31	17	31	30	31	31	28	31	30	31	30	352
7	31	31	30	31	30	19	11	28	31	30	31	30	333
8	24	31	15	31	30	31	11	28	31	26	31	30	319
9	31	31	30	31	30	31	31	28	31	30	31	30	365
10	0	19	30	31	30	17	31	28	31	30	31	30	308
11	31	27	19	28	30	31	31	28	31	30	31	30	347
12	31	31	30	31	30	30	22	28	19	30	24	30	336
Total	324	350	321	369	360	345	312	317	360	356	365	360	4,139
Max	372	372	360	372	360	372	372	336	372	360	372	360	4,380
Variance	48	22	39	3	0	27	60	19	12	4	7	0	241

Room #	JULY	AUG.	SEPT.	OCT.	NOV.	DEC.	JAN.	FEB.	MARCH	APRIL	MAY	JUNE	Totals
1	31	31	0	0	0	0	26	28	31	30	0	6	183
2	31	31	30	31	30	31	31	28	31	30	31	30	365
3	31	31	30	31	30	31	31	28	31	30	31	30	365
4	31	31	30	31	30	31	31	28	31	30	31	30	365
5	31	31	30	31	30	31	31	28	31	30	31	30	365
6	31	0	14	31	30	31	31	28	31	30	31	30	318
7	31	31	30	31	30	31	31	28	31	30	31	30	365
8	31	31	30	31	30	31	31	28	31	30	31	30	365
9	31	13	30	0	0	28	31	28	31	30	31	30	283
10	31	31	30	31	30	31	31	28	31	30	31	30	365
11	31	31	30	31	30	31	31	28	31	30	31	30	365
12	0	16	30	31	10	31	31	28	31	30	31	30	299
13	0	18	30	31	30	31	31	11	23	7	0	0	212
14	31	31	0	31	30	31	31	28	12	0	0	0	225
15	31	31	30	0	0	16	31	28	30	30	12	0	239
16	31	31	30	31	30	31	31	28	31	30	31	30	365
Total	434	419	404	403	370	447	491	431	468	427	384	366	5,044
Max	496	496	480	496	480	496	496	448	496	480	496	480	5,840
Variance	62	77	76	93	110	49	5	17	28	53	112	114	796

MVOC TRANSPORTATION REPORT

268 CENTAL STREET
GARDNER, MA 01440
(978) 632-9601

June, 2014		YTD June, 2014	
Total Rides Given		Total Served	
1. MVOC VAN RUNS	15		368
2. MVOC VETERANS TRANSPORTED	41		1,263
3. MART passes & rides arranged	67		1,415
Total Veterans Served by MVOC & Mart (total of 2+3)	108		2,678
Transportation Cost:			
Bus Driver Salaries & Related expenses	4,326.26\$		47,456
Gasoline & Vehicle Repairs	2,830.77\$		30,475
Other transportation costs			
Total Cost of Transportation	7,157.03\$		77,931
Total Cost per Veteran Transported by MVOC	66.27\$		29.10\$
Twelve Month Cost Average		29.10\$	