



# MVOC ANNUAL REPORT 2016



## Annual Report Contents

### I. Who We Are

- a. History
- b. Mission
- c. Vision
- d. Director's Overview

### II. Leadership & Governance

- a. Organizational status
- b. Marketing and Awareness
- c. Governance / Board of Directors
- d. Staff

### III. Programs

- a. Women and Families
- b. Outreach
- c. Case management
- d. Counseling / Mental Wellness
- e. Housing
- f. Benefits
- g. Transportation
- h. Food Pantry

### IV. By the Numbers

- a. Finance report
- b. Donation List

### V. Making a Difference

### VI. Appendix – Miscellaneous Statistics & Reports



## IN MEMORIAM...

The past year brought the loss of two well-respected and dedicated colleagues and co-workers at MVOC. This report and the services it represents are dedicated in their memory.

**Jeans Lewis** – US Marine Corps Veteran, Trustee MVOC Board of Directors



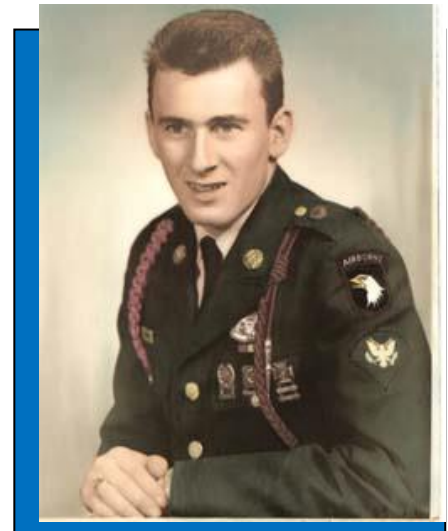
**Lorna O'Malley** – Senior Counselor



## I. *Who We Are...*

### History

The Montachusett Veterans Outreach Center, Inc. (MVOC) began its operation in June 1981 as the Vietnam/Era Veterans Outreach Center, a private non-profit organization partially funded by the State of Massachusetts [under the Internal Revenue Code 501 (c) (3)]. The MVOC was ultimately incorporated in 1982.



Cathy Stallings McWilliams originated the idea for the Veterans Outreach Center after the untimely death of her husband Jesse, a Vietnam veteran. At that time, virtually no help existed for Vietnam veterans, such as Jesse, who were suffering from Post Traumatic Stress Disorder. Jesse, suffering emotionally from stress relating to the Vietnam War, took his own life at the age of 33, thirteen years after his tour of duty in Vietnam. With a deep conviction that Jesse's death was unnecessary, and equally committed to doing whatever was necessary to prevent further needless deaths, Cathy founded the Vietnam Era Veterans Outreach center in Fitchburg, Massachusetts. This "early" MVOC's primary purpose was to provide readjustment counseling for Vietnam veterans and their families.

It soon became apparent that the veterans utilizing the center were in need of additional services. Their seeming lack of acceptance by older veterans and other agencies left them in need of services that included, but was not limited to: benefits, housing, legal aid referral, alcohol/substance abuse, counseling, job/education training, and disability claims/issues – this included Agent Orange and Post Traumatic Stress Disorder claims. Through the Outreach Center, services slowly increased and the staff was able to provide assistance in those areas as well. Thus, the Center developed into the community based, multi-dimensional, multi-service organization that exists today.

Over the ensuing years, the Outreach Center expanded its services to include veterans of all eras, and in 1988 officially came to be called the Montachusett Veterans Outreach Center (MVOC), Inc. The Center, whose service delivery area includes 30 cities and towns in the Montachusett Region and Southern NH, is available to support this country's veterans – no matter time or place of service.



## **Mission**

*The Montachusett Veterans Outreach Center provides support to military veterans and their families in need of services to develop a resilient, self-sufficient lifestyle essential to succeed in today's environment.*

## **Vision**

*The Montachusett Veterans Outreach Center (MVOC) is a community where each veteran is a resilient, self-sufficient citizen and is honored by the community for their role in defending America's founding freedoms.*

## **EXECUTIVE DIRECTOR'S OVERVIEW – 2016**

Overall, 2016 was a year that continued to exude organizational growth and positive change for the MVOC.

Throughout the course of year, the agency's resilience was tested and our strength as an organization prevailed. There were several funding challenges to overcome with the discontinuation of certain government funding and grants and as a result, a stronger emphasis on self-funding become necessary. With that, community fund raising and philanthropic support from our friends and neighbors was at an all-time high, and that is a vital part of supporting our mission to 'Serving All Veterans' now and going forward. We endured the unexpected passing of our dear Senior Counselor, Lorna O'Malley, and one of our treasured Board members, Jeans Lewis. These losses, however so sad, has motivated us to be a better agency in the spirit of their advocacy for the veterans we serve.

Demand for more and improved services created staffing changes and program expansions, most notably seen within the counseling department, now providing only professional licensed mental health counselors and developing a strategy to vastly grow mental wellness programs in the upcoming year that will impact many veterans and their families of the Montachusett Region and beyond.

The Board of Directors and executive leadership's bold steps a year ago led to the opening of Cathy's House. Now, women veterans have an exclusive transitional housing program that is thriving and offering them extraordinary programs for personal reconciliation, growth, wellness, and reintegration.

Overall, the MVOC remains an agile organization that fiscally responsible and viably secure. Its mission is vital and helps to support over 1,200 veterans and their families within its catchment area and beyond. As you will see within this report, the organization continues to provide a wide-range of comprehensive services that impressively resulted in recording 22,371 client-contact activities in FY2016, an all-time high. This represents incredible effort and I am proud of the staff and volunteers that provide these critical services. I am also humbled by the Board of Directors' confidence in me to lead this organization. It has been my honor and privilege to be a part of MVOC's 35 years of unprecedented compassion and service to ALL Veterans, and I look forward to even greater things to come in 2017. May God bless our Veterans, and may God bless America!

*William Edson*

William Edson, Executive Director, US Army (Retired)



## II. Leadership and Governance



### Organizational status

The Montsachusett Veterans Outreach Center, Inc. is a private non-profit 501(C)3 tax-exempt organization as verified in January, 1983 under the determination and ruling under the Internal Revenue Code and will remain in effect until the tax exempt status has been terminated, revoked, or modified.

### Governance / Board of Directors

In 2016, The MVOC was governed by a Board of Directors consisting of a president, vice president, secretary, treasurer, and five trustee directors. Meetings are routinely held monthly for ten months of the year. July and August are seen as summer sabbatical months, however, the Board of Directors is available for emergency and meetings pertaining to urgent matters as needed. It is important to note, the Board of Directors is a voluntary entity of the organization and all

members' time is greatly valued and appreciated as they share in the dedication of and commitment to the MVOC mission. The Board of Directors provides critical oversight, guidance, and strategic direction to the organization. Board officers are determined, elected, and confirmed annually.

**The Board of Directors** (at the close of FY 16) is:

President – C. Dan Ninno – US Army Veteran  
Vice President – Cathy Stallings McWilliams  
Secretary – Debra Pond  
Treasurer – Andy Wells – US Navy Veteran

Trustee Directors: Vicky Germano  
Neil Janssens (retiring)  
Robert Rice  
James Belina – US Navy Veteran  
Melissa Souza – US Army National Guard / Veteran  
Robert Mayor (incoming) – US Army Veteran



**Staff**

The Montachusett Veterans Outreach Center requires an outstanding staff of dedicated employees to operate the organization and provide the many quality services to which the veterans have come to rely upon and expect.

The Staff members (at the close of FY16) are:

- \*Executive Director - William Edson (veteran)
- \*Associate executive Director – Ellen Naughton (veteran spouse)
- \*Director of Finance – Maria Santiago
- \*Senior Clinician and Counselor – Marilisa Strand
- Licensed Counselor – Alena Martiros
- Staff Counselor – Michael Young
- Senior Case Manager – Heidi Hagan (veteran spouse)
- Case manager (SRO/GPD) – Colin McCauley (veteran)
- Case Manager (Cathy's House) – Allyson Chalapatias
- Benefits Advisor – Sarah Custer (veteran)



(staff continued)

Outreach Coordinator – Michael Anderson (veteran)

Finance Representative – Janet Baczewski

Facilities Manager – Robert Sheehan (veteran)

Transportation / Driver – Wayne Richard (veteran)

Food Pantry Manager – Peter Noel (veteran)

Reception / Services coordinator – Karen Veilleux

House Manager – Derrick Graham (3<sup>rd</sup> Floor, SRO) (veteran)

House Manager – Roland Woods (Unity House) (veteran)

\*Indicates members of the Executive Leadership Team



### III. Programs



#### Women and Families

In 2016, the MVOC offered its inaugural women and families programs exclusively designed to focus on the specific and unique needs and challenges that female veterans and their families face. Beyond attentive programming and counseling, Cathy's House was opened to fill a dire need and provide transitional housing for homeless women veterans. Cathy's House is a safe and healthy environment where women can heal, work on personal wellness attributes, and regain a resilient and productive lifestyle.

#### Outreach

The Outreach program is a vital support element to the overall mission of the MVOC. It is through this program that the goods and services that the

(outreach continued) MVOC provides are fostered, procured, and distributed. The Outreach coordinator also plays the important role as organizational representative and is often the “face in the field” that veterans and community members connect with the organization. Much of the community activities for veterans within the catchment area are developed and offered via the outreach department. The intention of some of the outreach programs are designed as therapeutic activities for veterans and their families, some are to help raise awareness, some are to foster collaborative partnerships, and some are simply to provide a caring hand to veterans in need.

Outreach is provided in four major areas that include Community Relations and Outreach, Programs, Housing, and Events.

Outreach Services and many large group activities are held at the Stallings Campus outreach center located in Winchendon. Services, classes, and activities are offered at the renovated main floor of the old Streeter School. This allows for expanded outreach and a drop-in center to reach further north and offer comprehensive support to veterans from the Winchendon area and New Hampshire as well.

### **Counseling**

The MVOC offers individual and group counseling and mental Health therapies that are clinical and holistic in nature. Trained and credentialed in psychology and social work, the MVOC mental wellness staff provides services to both walk-in and scheduled clients during times of crisis intervention or planned management treatment. The counseling staff is qualified to meet with clients affected by a variety of mental health issues that derive from Post Traumatic Stress, Sexual Trauma, Traumatic Brain Injury, and Substance Abuse. The counseling staff also actively collaborates with the case management in a clinical team approach to best provide individualized and consistent care and treatment plans in order to maximize the effectiveness of the support services provided to all veterans and their families they serve.



## **Case Management**

Case management is another vital role offered to Veterans in the MVOC transitional and supportive housing programs. Case managers help veterans navigate the challenges of everyday living and the recurring readjustment obstacles that they face. Throughout the year, the Unity House, Cathy's (Case Management Continued) House, and Central Street housing programs successfully placed several veterans into their own apartments, individually and through the VA "HUD VASH" Housing Voucher Program. The MVOC maintained full housing capacity in the Central St. SRO program and at Cathy's House, while an average of eleven veterans in the Unity House supportive housing program. Several veterans in Central Street, Unity House, and Cathy's House Programs have gained full time employment while some other veterans have utilized the Mount Wachusett Community College veteran education program to further their education or gain credentials for employment. As an organization, MVOC receives applications from a multitude of network and referral partners and individual veterans looking for housing and support. One of the most important being the collaboration with the Bedford and Brockton VA Hospitals' housing programs. All veterans in the MVOC transitional programs are working on their individual life programs and working toward the betterment of their lives through active participation in our benefits counseling, therapeutic counseling, case management, and other services we provide each and every veteran here at the MVOC.

## **Housing**

The MVOC provides housing in several capacities. A critical housing element to the MVOC mission is the transitional and supportive housing program designed for veterans in need of a healthy and safe environment as they overcome personal and often chronic social and mental health adjustment challenges. This style of housing is temporary and includes programmatic life management and support services. At the MVOC, this is accomplished at the Single Resident Occupancy (SRO) facility located at Central Street and the Unity House on South Main Street in Gardner, And Cathy's House in Winchendon. These housing units present a congregate style of living in a shared-responsibility environment that is managed by a case manager and resident house manager or team leadership approach.

(housing continued) The MVOC also provides permanent housing options in small all-inclusive studio apartments. These units are meant for low-moderate income single veterans. Support services are available to these tenants at their discretion. Permanent housing is located at the Central Street and Nichols Street apartment facilities.

In 2016, a unique grant-funded designated living space was established at Heywood Apartments as short term housing for transient families while regaining a base in order to move into a permanent living situation.

Together, the MVOC provides housing for up to 55 veteran occupants.

### **Benefits and Employment Counseling**

Much of what veterans' support consists are the identification and validation of what benefits, services, and support programs a veteran (or his/her family) is eligible to receive. This process can be quite complicated and confusing, and often times the complexities of the process discourage a veteran to seek his or her just rewards. The MVOC has a trained and VA certified Veterans Benefits Advisor on staff to provide such assistance and guidance to any veteran who needs help with determining eligibility and establishing benefits, services, or support from within the Veterans Administration or other public resources. This service is available to both resident and walk-in veteran clients and is offered at both the Gardner and Winchendon outreach centers, and on occasion, provided remotely to elderly shut-in veterans who are unable to travel to appointments.

The MVOC also understands the relevance that employment plays within the lifestyle of a veteran trying to regain one's livelihood. The MVOC therefore also provides an employment counseling and employment service referrals in order to offer personal coaching and assistance in successfully finding employment. This type of counseling is offered by MVOC case managers, outreach coordinator, benefits advisor and by a collaboration with Northeast Veterans Outreach and the Gardner employment assistance services. Together, this program includes job searches, interview coaching, and resume building.

Overall, it is the intent of Benefits and Employment counseling to establish the benefits and services he/she have earned and the financial means that

(benefits continued) allow a veteran to become self-sustainable and an independent member of society.

## Transportation

The MVOC maintains a fleet of three 7-passenger mini-vans dedicated for the transport of Veterans to or from medical appointments, or for the use and support of veteran-related activities and events.

There is one fulltime employee driver that maintains the scheduled driving routes during the work week, M-F. Other drivers consist of other employees and qualified volunteers.

The vehicles are in good mechanical condition but are aging with mileage ranging between 90,000 and 160,000 miles. Consideration is being made as to future transportation options moving forward. These options include the purchase or leasing of new or pre-owned vehicles. There has been no definitive option determined at this time, but rest assured it will be one that makes both financial and practical sense for the organization, and one that will only enhance the transportation services for the veterans we serve.

## Food Pantry

The Food Pantry service is an exceptional and unique service provided to the Veteran community by the MVOC. Up to 200 Veteran community-based clients receive food boxes or food subsidies from the MVOC Food Pantry per Month. The food Pantry is maintained and supplied primarily by a partnership with the Worcester County Food Bank and through generous donations by local grocery stores (Stop and Shop, Price Chopper, and Hannafords) and wonderful donations by various community groups, clubs, and businesses. The Food Pantry is developing and growing to also provide limited household goods, some furniture, and seasonal clothing. The Food Pantry department is managed by a fulltime staff manager and a group of dedicated volunteers.



*The MVOC Food Pantry received the 2015 Harvester Award.*

## IV. By the Numbers

### Finance report

Overall, the MVOC is in very good financial order and finished the Fiscal Year with a surplus of approximately \$99,300. Operational funding is provided to the organization via several avenues of resources that include Government Funding, Internal Revenues, Grant Contributions, Investment Dividends, and Organizational Fundraising and community, individual, and corporate donations.

An annual operations budget is created by the Executive Director and the Director of Finance. It is presented to the Board of Directors for review and revised as necessary. The Annual Budget is approved by majority vote by the Board of Directors in order to coincide with the fiscal calendar of the organization, July 1st through June 30<sup>th</sup>.

The financial operations and budget is maintained and managed by the Executive Director, the Associate Executive Director, and the Director of Finance with oversight by the Treasurer and Board of Directors as appropriate. Internal controls policies include an annual external audit performed at the end of the fiscal calendar (not completed at the time of this report), Executive Director review and approval of all finance monthly reconciliations, a purchase request and order approval policy, and dual signatures (Executive Director and authorized Board member) required for any check distributed over the amount of \$1,000.

### Income and Expense Report

<b>July 2015 through June 2016 Jul '15 - Jun 16</b>	<b>Accrual Basis</b>
<b>Ordinary Income/Expense</b>	
<b>Income</b>	
4040 · Contributed support	223,899
5010 · Federal Contracts	191,244
5030 · State Contracts	773,017
5110 · Tenant Rent	189,388
5300 · Dividends & Interest	8,024
5490 · Miscellaneous revenue	683
<b>Total Income</b>	<b>1,386,256</b>
<b>Gross Profit</b>	<b>1,386,256</b>

## Expense

7200 · Salaries & related expenses	820,125
7500 · Contract services	29,343
8100 · Office expenses	33,153
8200 · Facility & equipment	250,100
8300 · Meetings, Travel & Trainings	12,726
8400 · Program Expenses	66,428
8500 · Other expenses	315
8501 · Board & Director Insurance	1,689
8570 · Advertising & Recruiting	3,006
8591 · Fundraising Expenses	40,719
8600 · Business expenses	13,431
<b>Total Expense</b>	<b>1,271,037</b>
<b>Net Ordinary Income</b>	<b>115,219</b>
<b>Other Income/Expense</b>	
<b>Other Income</b>	
6800 · Unrealized gain (loss)	-15,896
<b>Total Other Income</b>	<b>-15,896</b>
<b>Net Income</b>	<b>99,323</b>

## MVOC Balance Sheet

Accrual Basis

As of June 30, 2016

Jun 30, 16

### ASSETS

#### Current Assets

1010 · Cash in bank - operating	115,392
1070 · Savings & short-term investment	102,765
<b>Total Checking/Savings</b>	<b>218,157</b>
<b>Accounts Receivable</b>	
1100 · Accounts receivables	128,321
<b>Total Accounts Receivable</b>	<b>128,321</b>
<b>Other Current Assets</b>	
1450 · Prepaid expenses	16,846
1580 · Investments	136,447
<b>Total Other Current Assets</b>	<b>153,293</b>
<b>Total Current Assets</b>	<b>499,771</b>

#### Fixed Assets

1600 · Buildings	4,400,109
1630 · Leasehold improvements	301,216
1640 · Furniture, fixtures, & equip	27,626
1650 · Vehicles	111,443
1670 · Equipment	68,909
1699 · Accumulated Depreciation	-913,434

**Total Fixed Assets** 3,995,869

**TOTAL ASSETS** 4,495,640

### LIABILITIES & EQUITY

#### Current Liabilities

2010 · Accounts payable	29,084
2100 · Accruals	30,398
2350 · Unearned/deferred Revenue	5,000
<b>Total Current Liabilities</b>	<b>64,482</b>

#### Long Term Liabilities

2730 · Mortgages payable	662,903
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2770 · Notes/loans - long-term	3,272,857
<b>Total Long Term Liabilities</b>	<b>3,935,760</b>
<b>Total Liabilities</b>	<b>4,000,242</b>
<b>Equity</b>	
3001 · Opening Bal Equity	389,603
3010 · Unrestrict (retained earnings)	6,472
<b>Net Income</b>	<b>99,323</b>
<b>Total Equity</b>	<b>495,398</b>
<b>TOTAL LIABILITIES &amp; EQUITY</b>	<b>4,495,640</b>

## Annual Donations / Contributions

The MVOC is genuinely appreciative for all of the support it receives throughout the year, especially for those who have donated and contributed towards its fundraising efforts. Approximately \$224,000 has been raised or generously donated in FY16. Of this amount, 88% was provided by personal and corporate gifts. This is an incredible and unprecedented increase in philanthropic support for the MVOC mission to our veterans and we cannot thank you enough for your generosity!

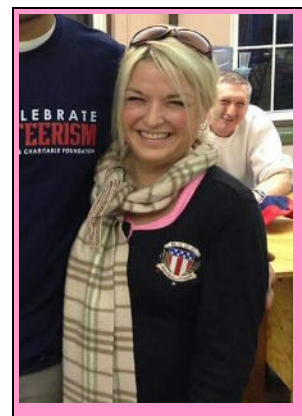
Contributions from all of our donors are vital to the success of the organization and we regret any unintentional omissions:

Thank you Neighbors and Friends!

**The following is a comprehensive listing of the personal and corporate donations received and recorded during FY16. Names listed several times depicts multiple gifts from the same donor provided throughout the year.**

A. J. & Carol Fortier	Lorna Fortier O'Malley Fund	50,000.00
DCU	Donation	30,000.00
Rollstone Bank & Trust.	Charitable Foundation Golf Tournament for MVOC	10,000.00
Rollstone Bank & Trust.	Rollstone Charitable Foundation Golf Tournament for Cathy's House	10,000.00
A. J. & Carol Fortier	Lorna Fortier O'Malley Fund	10,000.00
Ashby American Legion	HCB Car Show Proceeds for Cathy's House	5,000.00
Winthrop Wealth	Lorna Fortier O'Malley Donation through Give Back Foundation	4,000.00
Michaels Jewelers Foundation, Inc	Lorna Fortier O'Malley Memorial Fund 2015	3,000.00
FEMA Grant Phase 32		2,925.00
WCG Community Development		2,050.00
Gerard & Linda Berube	Lorna Fortier O'Malley Memorial Fund	2,000.00
Susan & Alan Solinsky	Lorna Fortier O'Malley Memory Donation	2,000.00
A. J. & Carol Fortier	Lorna Fortier O'Malley Fund	2,000.00
Kathleen D. Innis	Christmas donation for the veterans	2,000.00
American Legion Auxiliary Unit#193	Run for the Roses Fundraiser	1,948.38
NEI General Contracting Inc.	Company Sponsored Collection	1,695.00
United Way Grant Final Payment		1,462.50
Lawrence & Evelyn Fortier	Lorna Fortier O'Malley memorial fund	1,400.00
Mount Wachusett CC Foundation Inc.	July 3rd Logan Brill Event Sponsor	1,000.00
Project Bread Grant	Project Bread 2015 Annual Grant	1,000.00
VVA North Central CH 907	2015 Gala donation	1,000.00
Gordon & Kimberley Zimmermann	Lorna A. Fortier O'Malley Memorial Donation	1,000.00
Susan Brown	Lorna Fortier O'Malley Building Fund	1,000.00
A. J. & Carol Fortier	Lorna Fortier O'Malley Veterans Day Donation	1,000.00

Greater Worcester Community Foundation	WCFB Fund to End Hunger	1,000.00
Fred & Joyce Flood	Annual donation	1,000.00
David & Norma Ingram	Lorna Fortier O'Malley memorial donation	1,000.00
Omnova Solutions Foundation	Safety Initiative for Transitional Housing	1,000.00
Claude & Judith LaBatt Jr.	General Donation	1,000.00
Beverly Ann Buckner	Lorna Fortier O'Malley Memorial Donation	977.70
Rachel Andler.	Lorna Fortier O'Malley Memorial	977.70
Rachel Andler.	Lorna Fortier O'Malley memorial donation Paypal	977.70
Rachel Andler.	Lorna Fortier O'Malley Memorial Donation	977.70
Rachel Andler.	Lorna Fortier O'Malley memorial donation	977.70
WCG Community Development		750.00
WCG Community Development		750.00
WCG Community Development		750.00
WCG Community Development		750.00
Fitness Concepts	Biggest Loser Contest Funds in honor of Juan G. Palma	560.00
United Way of North Central MA, Inc	uly 3rd Benefit for Women Veterans from Workers Credit Union	500.00
Donna Stone	Scholarship to attend "Healing the Soul from War" Conference	500.00
Julie Stone	Lorna Fortier O'Malley Fund	500.00
Lawrence & Evelyn Fortier	Lorna Fortier O'Malley Memorial Fund	500.00
United Way of North Central MA, Inc	Donation on behalf of Worker's Credit Union	500.00
Hannaford Supermarkets	Kiosk collections from store donations	498.60
Rachel Andler.	Lorna Fortier O'Malley memorial donation	488.70
Ashby American Legion	Ashby American Legion HCB Car Show	440.00
Colonial Hotel	Logan Brill Proceeds July 3, 2015 Donation 10%	360.00
CyberGrants Inc.	Matching Gift from Donna Wahlberg	360.00
WCG Community Development		350.00
Patti Jo Thompson	Christmas donation	350.00
Patriot Riders Chapter 3 Gardner MA, Inc	Christmas Party Donation	320.00
American Legion Auxiliary Unit 41	Cathy's House Donation	300.00
Louise Reid	Annual Mailing Donation	300.00
Michael T. Gaffney, Esq.	Donation	272.33
Heywood Hospital.	Concert Dinner 7/3 Event Sponsor/ Benefit for Women Veterans	250.00
Margaret & Rene Roy	2015 Gala donation	250.00
William & Barbara Maron	Lorna Fortier O'Malley memory donation	250.00
David Emmel	Lorna Ann Fortier O'Malley memory donation	250.00
Donald & Susan Hogan	Lorna Fortier O'Malley memorial donation	250.00
Roger & Serra May Plourde	Donation	250.00
Rotary Club of Gardner	General Donation	250.00
First Congregational - Auburn	Cathy's House Garden Donation	250.00
Sarah Galvin	General Donation	250.00
Paula Kelley	Lorna Fortier O'Malley Memory Donation	244.20
HHESC	Lorna Fortier O'Malley Building Fund	240.00
Richard McCann	Donation	210.00
John B. Lendo	Donation	200.00
Judith & Robert Hitchcock	Charles E. Hitchcock Memorial Donation	200.00
Irene R. Schultz	2015 Gala Donation	200.00
Susan & Michael German	Lorna Fortier O'Malley memorial donation	200.00
Liam & Josephine O'Leary	Lorna Fortier O'Malley Memorial Donation	200.00
Donna Esposito Hughes	Lorna Fortier O'Malley Memory Donation	200.00
Robert & Andrea Lindenberg	Lorna Fortier O'Malley memorial donation	200.00
Carmella Arnone	Christmas donation	200.00
Franklin Marcus Salon	Lorna Fortier O'Malley memory donation	200.00
Catherine Buotte	Lorna Fortier O'Malley loving memory	200.00
D&I Rubbish Removal	Christmas donation	200.00
Hannaford Supermarkets	Donation	200.00
Annette Doucette	Joseph Doucette memorial donation	200.00
Gardner Trout Club	General Donation	200.00
Christopher Cormier	Company Sponsored Collection	200.00
Scott T. Lajoie	General Donation	200.00
Barbara Chew	Jonathan Cancelliere memorial donation	200.00
Barbara & Joseph Brzezinski	Lorna Fortier O'Malley memorial donation	200.00
Ellen Fleischer	Donation	195.30
WCG Community Development		150.00
Charlene Heglin	Donation	150.00
Sons of the American Legion	General Donation	150.00
Sol Zylberman	Lorna Fortier O'Malley memorial donation	150.00
Rev. & Mrs. Kenneth Johnson	Jonathan Cancelliere memorial donation	150.00
St Bernard's Elem School	Donations from the student body for Veterans Day	130.00
Ellen A. Zibailo	James Michael Lupien Memory Donation	125.00
Donna Wahlberg	Quarterly Donation	105.00
Donna Wahlberg	Quarterly Donation	105.00



*The Lorna Fortier O'Malley Fund was established by parents AJ and Carol Fortier to create a legacy foundation in memory of MVOC Senior Counselor, Lorna O'Malley. This substance will help build a new and unprecedented wellness resource center to help join the community in the effort to better understand and support veterans and their families.*

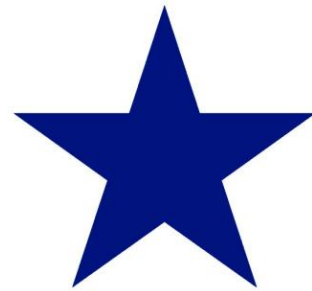
Byers Family	Donation	100.00	
Polish American Vets State Aux.	Donation	100.00	
Princeton EMS/Fire Dept.	Donation	100.00	
Plumbers and Pipefitters Local #4	James M Lupien Memory Donation		100.00
GFA Federal Credit Union	2015 Gala 4 donations, T. Sbrega, P. Genelli, J. Moran, and R. O'Leary		100.00
Anonymous	Donation	100.00	
Anonymous	Donation	100.00	
Joseph Spang	Donation Lester Miller helped change a tire		100.00
Robin Hicks-Keable	Lorna Fortier O'Malley Memory Donation		100.00
Deborah G. Willard	Lorna A. Fortier O'Malley Memory Donation		100.00
Laverne & Michael Mahoney	Lorna O'Malley memory donation		100.00
Sharon Genovese	Lorna Fortier O'Malley memorial donation		100.00
Elizabeth A. Rubino	Lorna O'Malley memory donation		100.00
Curt & Tracy Anderson	Lorna Fortier O'Malley memorial donation		100.00
Jeane Best, DDS	Lorna Ann Fortier O'Malley memorial donation		100.00
Lorraine & Christopher Petricone	Lorna O'Malley Memorial Donation		100.00
Sandra Strain	Lorna Ann Fortier O'Malley memory donation		100.00
Nancy Brennan	Lorna Fortier O'Malley memory donation		100.00
Steven & Mary Desmond	Lorna Fortier O'Malley Memorial Fund	100.00	
Brian & Katie Lindenburg	Lorna Fortier O'Malley memorial donation	100.00	
Chapdelaine	Herman J. Schuren Memorial Donation		100.00
Peter & Kimberly Casasanto	Donation	100.00	
Mary Beth Murphy	Lorna Fortier O'Malley memorial donation		100.00
Michele A. Gorman Associates	Lorna Fortier memory donation		100.00
Hall Family	Lorna Fortier O'Malley Building Fund		100.00
John & Shirley May	Lorna Fortier O'Malley Building Fund		100.00
Steven & Lynn Erie	Lorna Ann Fortier O'Malley memorial donation		100.00
Ayer Dept of Public Works	James W. Kelly Memorial Donation		100.00
Daniel Lindenberg	Lorna Fortier O'Malley Memorial Fund		100.00
Robert & Deborah Hill	Leo Turini Memorial Donation		100.00
Irene & Martin Berman	Lorna Fortier memorial donation		100.00
Paul & Jan-Gee McCollam	Lorna A. Fortier O'Malley memorial donation		100.00
Mark & Andrea Sheptoff	Lorna Fortier O'Malley memorial donation		100.00
CT Eye Center, PC	Lorna Fortier O'Malley Building Fund		100.00
Brian & Kathleen Lindroth	Lorna Fortier O'Malley memory donation		100.00
Leslie Poirier	Lorna Fortier O'Malley memory donation		100.00
Mary Russell	Lorna O'Malley memorial donation		100.00
Northern Worcester County Landlord Assoc.	Christmas donation		100.00
Byers Family	Christmas donation	100.00	
Lawrence & Evelyn Fortier	Lorna Fortier O'Malley memorial donation		100.00
Gardner Deer Club	Donation	100.00	
Gloria J. Fournier	Christmas donation	100.00	
John F. Fairbanks	Donation	100.00	
Carolyn Schnatz	Lorna O'Malley memorial donation		100.00
Diane Hopper	Lorna Fortier O'Malley Building Fund		100.00
Warner & Susan James	Lorna Fortier O'Malley Memorial Donation		100.00
Alternatives Unlimited, Inc.	Kenneth Streeter Donation	100.00	
Central MA Bridge Assoc.	Donation	100.00	
Joel & Janet Miller	Lorna Ann Fortier O'Malley		100.00
Paul J. Cormier Sr	donation	100.00	
Knights of Columbus #99	donation	100.00	
Coleman Assembly & Packaging	Wellness Center Donation		100.00
Nancy M. Hawke	General Donation	100.00	
Chair City Oil, Inc	General Donation	100.00	
American Legion Auxiliary Unit #2	Christmas Donation		100.00
Alexander Vouzikas	General Donation	100.00	
Elizabeth Cali	Anthony J. Cali Memorial Donation		100.00
Karen & David Olivari	General Donation	100.00	
Napoleon Club of Gardner	General Donation for 2016		100.00
Leblanc & Sans, Attorneys	General Donation	100.00	
Doucette Tool & Die	Joseph G. Doucette memorial donation		100.00
James & Linda Ward	Lorna Fortier memorial donation		100.00
Daniel E. Hall	General Donation	100.00	
Jon Zlotnik	General Donation	100.00	
Bab's Auto Body.	General Donation	100.00	
Joan M. Gould	General Donation	100.00	
John & Linda Parker	General Donation	100.00	
Gloria J. Fournier	Women & Families Donation		100.00
Roland & Linda Stone	Women & Families Donation		100.00
Doris Forte	General Donation	100.00	
John F. Nagles	General Donation	100.00	



InConcert Web Solutions, Inc.	General Donation	100.00	
Leonne Perreault	Women & Families Donation		100.00
Schwab Charitable	Lorna Fund	100.00	
Louise M. Setaro	Lorna Fortier O'Malley Memorial Donation		100.00
Virginia Aliprandi	Lorna Fortier O'Malley Memorial Donation		100.00
Clark & Joyce Tomlinson	Lorna Fortier O'Malley memorial donation		100.00
Priscilla Sampson	Lorna Fortier O'Malley Memorial Donation		100.00
Elizabeth Wolfe	Lorna Fortier O'Malley memorial donation		100.00
Elizabeth Pratt	Lorna Fortier O'Malley memorial donation		100.00
Roberta & Anthony Lauria	Lorna Fortier O'Malley memorial donation		100.00
Andrew & Jenna Koines	Company Sponsored Collection	100.00	
Lynn Bailey & Edgar Platais	Company Sponsored Collection	100.00	
Kara Beth Morgan	Company Sponsored Collection	100.00	
Brandt & Amy Wajda	Company Sponsored Collection	100.00	
Kenneth & Kristina Gemborys	General Donation	100.00	
Susan & Michael German	Lorna Fortier O'Malley memorial donation		100.00
Patricia & Robert Bokus	Lorna Fortier O'Malley memorial donation		100.00
Joanne Gotta	Lorna Fortier O'Malley memorial donation		100.00
Diane & Rinaldo Tedeschi	Lorna Fortier O'Malley memorial donation		100.00
Sandra Conlin	Lorna Fortier O'Malley memorial donation		100.00
Nancy Catalini	Jonathan Cancelliere memorial donation		100.00
Alfred P. Cormier	Lorna Fortier O'Malley memorial donation		100.00
Lori Churchill	General Donation	100.00	
Carolyn French	General Donation	100.00	
Stephen Adams	General Donation	100.00	
Jim & Loraine Morais	Alfredo Aponte-Ortiz memorial donation		100.00
Gary Black	Paypal Donation	97.50	
Carole Stomieroski	Donation	97.50	
Christopher Henry	Alfredo Aponte-Ortiz memorial donation		97.50
Donna Wahlberg	Quarterly donation	90.00	
Barbara & Paul Kiefer	Lorna Fortier O'Malley Memorial Fund		80.00
Matthew & Kimberly Leidl	Lorna Fortier O'Malley Memorial Fund		75.00
Amvets Post 2012 Ladies Auxiliary	Cathy's House Donation		75.00
Priscilla Mavrikis Walker	General Donation	75.00	
Gloria Levesque	Women & Families Donation	75.00	
Midgard Technologies	Pay Pal donation for April, May and June		72.45
Jack & Debbie McGrat	2015 Gala donation	60.00	
Donna Wahlberg	Quarterly Donation	60.00	
Lisa Briere	James M. Lupien Memory Donation		58.38
Donate Well	GoodDoneGreat.com donation		50.98
VVA North Central CH 907	July 3rd Benefit for Women Veterans		50.00
Paul & Susan Cringan	Donation	50.00	
Anonymous	Donation	50.00	
Carol-Ann & Michael Fitzgerald	Donation	50.00	
Cecilia Richard	Robert Richard Memory Donation		50.00
Cecilia Richard	Robert Richard Memory Donation		50.00
Gladys Hunter	Donation	50.00	
William & Shari LaPierre	James M. Lupien Memory Donation		50.00
Sunshine Club	Charles Hitchcock Memory Donation		50.00
Fire & Iron Motorcycle Club Sta.857	Food Drive & Donation		50.00
Arch Denny	Donation	50.00	
Blanche Sheffield	Raymond Blake Memory Donation		50.00
George & Anne Dumas	Charles E. Hitchcock Memory Donation		50.00
Catherine and James McWilliams	2015 Gala 2 dinners		50.00
Doris Forte	2015 Gala donation	50.00	
Dorcas H. Hurd	Donation	50.00	
Exec Office of Health and Human Serv	2015 Gala Donation Heidi Hatzidakis and Claude Poirier		50.00
James S. Benton III	2015 Gala Donation 2 dinners		50.00
Rebecca Bialecki	2015 Gala Donation	50.00	
GAIA, LLC	2015 Gala donation	50.00	
Performance Press	2015 Gala 2 dinners	50.00	
Fire & Iron Motorcycle Club Sta.857	2015 Gala donation		50.00
Fred & Joyce Flood	2015 Gala donation	50.00	
Marilyn S. Ridolfo	Lorna O'Malley memory donation		50.00
Susan Smith Rubin	Lorna Fortier O'Malley Memory Donation		50.00
Neil W. Janssens	2015 Gala donation	50.00	
Richard & Ellen Babcock	Lorna Fortier O'Malley memorial donation		50.00
Elizabeth C. Payne	Lorna Fortier O'Malley memory donation		50.00
Teddy's Oil & Energy	Lorna Fortier O'Malley Memorial Donation		50.00
Mrs. David Ulrich	Lorna Ann Fortier O'Malley memory donation		50.00
Jayne Amodio	Lorna Fortier O'Malley memory donation		50.00



Beverly Ann Buckner	Lorna O'Malley Memorial Donation	50.00
Phillip & Harriet Gardner	Lorna Fortier O'Malley Memory Donation	50.00
Mary C. McGovern	Lorna Fortier O'Malley memorial donation	50.00
Robert & Catharine Grey	Lorna Fortier O'Malley memorial donation	50.00
Doris Burke	Lorna Fortier O'Malley Memorial Fund	50.00
Patricia & Richard Schuren	Herman J. Schuren Jr. Memorial Donation	50.00
Connie & John Dowd	Lorna Fortier O'Malley memorial donation	50.00
Elizabeth McDowell	Lorna Fortier O'Malley Building Fund	50.00
Thomas & Wendy Lincoln	Lorna Fortier O'Malley memorial donation	50.00
Dwayne & Patti Kertanis	Lorna Fortier O'Malley Building Fund	50.00
Monica Moquin	Lorna Fortier O'Malley memory donation	50.00
Pam & Roger Miller	Cathy's house donation	50.00
Charles & Karen Doody	Annual Mailing Donation	50.00
Martha Jalbert	Annual Mailing donation	50.00
Carol A. Pennel	Christmas donation	50.00
AARP Greater Gardner Chair City Chapter	Christmas donation	50.00
Louise Reid	James Kelly Memorial Donation	50.00
Louise Healey	Lorna Fortier O'Malley memorial donation	50.00
James & Linda Hargraves	Donation	50.00
Anonymous	Donation	50.00
Eileen McIntyre	Donation	50.00
Jonathan Dudley	Donation	50.00
Joseph E. O'Brien DMD, PC	donation	50.00
Robert J. Swartz	General Donation	50.00
John & Phyllis Ambrozewicz	General Donation	50.00
David & Carol Blattenberger	Wellness Center Donation	50.00
Paul Harasimowicz	General Donation	50.00
Pete's Barber Shop	General Donation	50.00
Sharon Yavorosky	General Donation	50.00
Tom Wiinikainen	General Donation	50.00
Marcel Leger	General Donation	50.00
Raymond & Linda LaFond	General Donation	50.00
Douglas Butler	General Donation	50.00
Ola Ferla	Lorna Fortier O'Malley Building Fund donation	50.00
Edward & Helen Lepkowski	Women & Families Donation	50.00
Irene Piontek	Women & Families Donation	50.00
Lora Novakowski	Wellness Center Donation	50.00
Robert & Stephanie Rich	Lorraine D. Favreau memorial donation	50.00
David & Dilar McNally	Lorraine D. Favreau memorial donation	50.00
Donna & Timothy Connors	General Donation	50.00
Dan & Lorraine Ninno	General Donation	50.00
Les Whitney	General Donation	50.00
Kenneth F. Fortin Jr	Wellness Center Donation	50.00
Delos B. Brown Jr.	General Donation	50.00
Laurence D. Godin	General Donation	50.00
Richard Maddalena-Lucey	General Donation	50.00
Wanda Smith	General Donation	50.00
Susan Kempf	General Donation	50.00
Richard LaMarche	Lorraine Favreau memorial donation	50.00
Sheila Heglin	General Donation	50.00
Shirley Teir	Women & Families Donation	50.00
Maureen DeFuria	Wellness Center Donation	50.00
Patricia Gondek	Wellness Center Donation	50.00
Janet & Joseph Stankaitis	Women & Families Donation	50.00
Michael Zlotnik	General Donation	50.00
Peter Romard	General Donation	50.00
Kenneth Taylor Family	Thank you for your service	50.00
Marie Levanti	General Donation	50.00
Debra & Barry Banks	General Donation	50.00
Arch Denny	Donation	50.00
Robert Clark	Wellness Center Donation	50.00
Gardner Elks Lodge	General Donation	50.00
Mark & Janet Dupuis	General Donation	50.00
Tammy Maxwell	General Donation	50.00
Bernard Gray	General Donation	50.00
Dorothy Liniak	Lorna Fortier O'Malley Memorial Donation	50.00
Stephen & Linda Greeno	General Donation	50.00
Melanie Kuzma	Lorna Fortier O'Malley memorial donation	50.00
Paul & Susan Cringan	General Donation	50.00
James Mayo	General Donation	50.00
Yvonne Page	Women & Families Donation	50.00



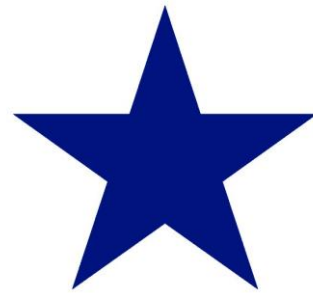
Rich Sarkovics	Women & Families Donation	50.00	
Kathleen A. Rice	General Donation	50.00	
Maria Vieira	Lorna Fortier O'Malley Memorial donation	50.00	
Jaelyn Jon Flaherty	Company Sponsored Collection	50.00	
Elaine Ludwig	Lorna Fortier O'Malley memorial donation	50.00	
Harreil King	Lorna Fortier O'Malley memorial donation	50.00	
Lorenzo Sordoni	General Donation	50.00	
Charlotte Baker	Lorna Fortier O'Malley memorial donation	50.00	
Bobi Molchan	Lorna Fortier O'Malley memorial donation	50.00	
Sean McNeil	General Donation	50.00	
Ernest P. Fletcher	General Donation	50.00	
Karen & Robert Goldschmidt	Lorna Fortier O'Malley memorial donation	50.00	
John D. Wagner	General Donation, in memory of Ed Wagner	50.00	
Gloria Levesque	General Donation	50.00	
Jane Wilson	Lorna Fortier O'Malley memorial donation	50.00	
Patricia Parente	Lorna Fortier O'Malley memorial donation	50.00	
Edward & Judith Gillogly	Jonathan Cancelliere memorial donation	50.00	
Debra Bigeau	General Donation	50.00	
Marie D. Moore	Lorna Fortier O'Malley memorial donation	50.00	
Kathleen Helie	Pay Pal donation 4/27/15	48.60	
	Lorna Fortier O'Malley Memory Donation fr M. Abbott		48.60
	Lorna Fortier O'Malley donations fr Timothy Ryan		48.60
	Lorna Ann Fortier O'Malley Memory Paypal doantion		48.60
Richard Molk	Lorna Fortier O'Malley memorial donation		48.60
Rachel & Paul Riccardella	Lorna Fortier Memory Donation		48.50
Anique Gorman	Paypal Donation in memory of Lorna Fortier		48.50
Bernie Cameron	2015 Gala donation	45.00	
Cub Scout Pack 4	General Donation	40.72	
Robert J. Swartz	Robert Richard Memory Donation		40.00
James & Susan Irvin	Donation	40.00	
Virginia Pollastri	Cathy's House	35.00	
Mary & John Gaiette	Lorna O'Malley memory donation		35.00
Vicki Angus	Michael Goesch Memorial Donation		35.00
Central MA Bridge Assoc.	Michael F. Goesch memorial donation		35.00
David & Wendy Antaya	General Donation	35.00	
Michael & Jody Loescher	General Donation	35.00	
Richard Caron	Lorraine D. Favreau memorial donation		33.93
Roger & Linda St. Laurent	Donation	30.00	
Kenn Miller	2015 Gala donation	30.00	
Jon Zlotnik	2015 Gala donation	30.00	
Richard & Monique Twine	General Donation	30.00	
Richard & Marion Petrelli	Lorna Fortier O'Malley memorial donation		30.00
Beverly Richard	Women & Families Donation		30.00
Nancy Keith Maki	Women & Families Donation		30.00
Jane M. Magliacane	General Donation	30.00	
Sarah E. Vinal	Donation	30.00	
Sarah E. Vinal	Quarterly donation	30.00	
Philip Fors	Jonathan Cancelliere memorial donation		30.00
	Midgard Monthly/Jeremy LeFevre donations		28.74
Anonymous	Cathy's House donation from Jeff Palmieri		25.24
Sarah E. Vinal	Donation	25.00	
Mark & Janet Gemborys	Robert Richard Memory Donation		25.00
Carol Gemborys	Robert Richard Memory Donation		25.00
Edward & Janice Turski	Robert Richard Memory Donation		25.00
Alfreda Bergeron	Robert Richard Memory Donation		25.00
Maria Gilman	Robert Richard Memory Donation		25.00
Cecelia Wirzbicki	Donation	25.00	
Linda K. Reedy	Stanley Bujnicki Memory Donation		25.00
Jeanne & George Allard	Charles Hitchcock Memory Donation		25.00
Mayor Mark Hawke	2015 Gala donation	25.00	
Hodgkins, Scott	2015 Gala donation	25.00	
Debra Pond	2015 Gala 1 Dinner	25.00	
Maria Santiago	2015 Gala 1 dinner	25.00	
Heidi Hagan	2015 Gala guest dinner	25.00	
Sarah Custer-Boucher	2015 Gala 1 guest	25.00	
Project New Hope	2015 Gala donation	25.00	
Lisa Gauthier	2015 Gala donation	25.00	
Margaret & Rene Roy	2015 Gala donation	25.00	
Joseph LeBlanc	2015 Gala donation	25.00	
Phil Meany	2015 Gala donation	25.00	
Roberta Kaufman	Lorna Fortier O'Malley memory donation		25.00



Peter & Barbara Negrola	Lorna Fortier O'Malley Memory Donation	25.00	
Cheryl Lussier Poppe	2015 Gala Donation	25.00	
Richard W. Sampson	Lorna Fortier O'Malley Fund	25.00	
Vicky & Rick Germano	2015 Gala	25.00	
Mitchel & Regina Strand	Lorna O'Malley Memory Donation	25.00	
Linda Briden	Lorna Fortier O'Malley memory donation	25.00	
Raquel Thomison	Lorna O'Malley memory donation	25.00	
Case, Corrado, Yazmer & Co PC	Lorna Fortier O'Malley memorial donation	25.00	
Sandra Binkowski	Lorna Fortier O'Malley memorial donation	25.00	
Roberta Prescott & Bob Hurwitz	Lorna Fortier O'Malley memory donation	25.00	
Philip K. Atkinson	Donation	25.00	
Louise Wilder	Lorna Fortier O'Malley memorial donation	25.00	
Francis & Rose DeLisa	Lorna Fortier O'Malley Memorial Building Fund	25.00	25.00
Sabra Todd	Herman J. Schuren Memorial Donation	25.00	
Jane M. Magliacane	Donation	25.00	
Lynn Hayden Wadhams	Lorna Fortier O'Malley memory donation	25.00	
Robert & Kay Venning	Donation	25.00	
Anne T. Harding	Charitable matching gift from GDF Suez Energy North America, Inc.	25.00	
Don & Peg Locke	Donation	25.00	
Edmund & Kathryn Kozlowski	Donation	25.00	
Joan Storm	donation	25.00	
Dean & Lawrence Benoit	donation	25.00	
Matthew Doucette	General Donation	25.00	
Grace Jean	Women and Families Donation	25.00	
Leonel Girard	General Donation	25.00	
Ann & Lee Belliveau	Cathy's House Donation	25.00	
Edward Miller	Wellness Center Donation	25.00	
Edward & Helen Lepkowski	Leon J. Zlotnik memorial donation	25.00	
Robert & Maria Gove	General Donation	25.00	
Linda & Bertrand Landry	General Donation	25.00	
Marlys Richman	Joseph Doucette Memory Donation	25.00	
Patricia LeBlanc	Women & Families Donation	25.00	
Joseph Cote	Women & Families Donation	25.00	
James & Diane Ewing	General Donation	25.00	
Sarah E. Vinal	Donation	25.00	
Edward & Helen Lepkowski	Richard Simkiewicz memorial donation	25.00	
Kim & Donald Gribbons	General Donation	25.00	
Rose & Peter Grillo	Lorraine Favreau memorial donation	25.00	
Concetta DeCaro	Lorraine Favreau memorial donation	25.00	
Marilyn S. Finch	General Donation	25.00	
Jayne Hallock	Lorraine Favreau memorial donation	25.00	
Jessica Connors	General Donation	25.00	
Robert H. Nyman	General Donation	25.00	
Roy & Bev Bushey	Wellness Center Donation	25.00	
Estelle Michalewicz	Women & Families Donation	25.00	
Jim & Joanne Barrett	Wellness Center Donation	25.00	
Elaine Rodecki	General Donation	25.00	
Mary & Donald Girouard	General Donation for Easter	25.00	
Mark Pickering	General Donation	25.00	
Margaret & Stanley Luczko	Wellness Center Donation	25.00	
Charles & Karen Doody	General Donation	25.00	
Anonymous	Wellness Center Donation	25.00	
Annette Doucette	Donation	25.00	
Peter Szoc	General Donation	25.00	
Lawton Electric Company	General Donation	25.00	
Edmund Galat	General Donation	25.00	
Beverly Cournoyer	Women & Families Donation	25.00	
Paul Kangas	General Donation	25.00	
Joseph & Molly Coven	Company Sponsored Collection	25.00	
Frank & Laurie Kaminsky	General Donation	25.00	
Jan & Harold Kritzman	Lorna Fortier O'Malley memorial donation	25.00	
Eleanor M. Murphy	Lorna Fortier O'Malley memorial donation	25.00	
Mary Ann Muscillo	Lorna Fortier O'Malley memorial donation	25.00	
Rosemarie Sarubbi-Lyons	Lorna Fortier-O'Malley memorial donation	25.00	
Nancy Paddock	Wellness Center donation	25.00	
B. Gummerus & L. LePoer	Jonathan Cancelliere memorial donation	25.00	
Michael Wilson	Lorna Fortier Memory Donation	24.25	
Anne T. Harding	Paypal Donation in memory of Lorna Fortier	24.25	24.25
Midgard Technologies	Monthly Donation for July 2015	24.15	
Midgard Technologies	Paypal donation	24.15	
	Lorna Fortier O'Malley donations fr John Eaton	24.15	24.15



Midgard Technologies	Paypal donation Midgard Tech Monthly Donation	24.15
Midgard Technologies	Paypal donation Midgard Technologies	24.15
Midgard Technologies	Monthly Donation for December 2015	24.15
Midgard Technologies	Monthly Donation	24.15
Midgard Technologies	Monthly Donation	24.15
Midgard Technologies	Monthly donation	24.15
Midgard Technologies	Monthly donation	24.15
Andy & Michelle Wells	2015 Gala donation	23.00
Byers Family	Donation	20.00
Raymond Boudreau	Donation	20.00
Jane Czasnowski	Robert Richard Memory Donation	20.00
James Pelto	Donation	20.00
Richard Gemborys	Robert Richard Memory Donation	20.00
Louella Roy / Kathy Richard	Robert Richard Memory Donation	20.00
Lorraine Manca / Ron Lovely	Robert Richard Memory Donation	20.00
Elaine LeBlanc	Robert Richard Memory Donation	20.00
Gloria Bourgeois	Robert Richard Memory Donation	20.00
Lucille Britt	Robert Richard Memory Donation	20.00
Donna Rae Bennett	Donation	20.00
James Pelto	Donation	20.00
Donna Rae Bennett	Donation	20.00
James Pelto	Monthly Donation	20.00
James Pelto	donation	20.00
Donna Rae Bennett	Donation	20.00
James Pelto	Donation	20.00
Donna Rae Bennett	monthly donation	20.00
Karen Roderick	Herman Shuren Jr. memory donation	20.00
Barbara & Paul Kiefer	Lorna Fortier O'Malley memorial donation	20.00
James Pelto	donation	20.00
Anonymous	Women & Families Donations	20.00
Barbara Pobuk	General Donation	20.00
Tyson Bailey	General Donation	20.00
Donald & Mildred Lagoy	General Donation	20.00
Anonymous	General Donation	20.00
George Collette	General Donation	20.00
James Pelto	Donation	20.00
Robert & Linda Brown	Lorna Fortier O'Malley memorial donation	20.00
Doris Vollertson	General Donation	20.00
Patrick Ledgere	General Donation	20.00
Christopher Kyprianos	Wellness Center Donation	20.00
Nancy Hebert	Women & Families Donation	20.00
Edward Bettez	General Donation	20.00
Rene Doiron	General Donation	20.00
Donna Rae Bennett	Donation	20.00
Rosa Massa	Women & Families Donation	20.00
James Pelto	General Donation	20.00
Kathleen Camden	General Donation	20.00
Rhonda Barsamian	General Donation	20.00
Denis Croteau	General Donation	20.00
Lynne J. Rice	Wellness Center	20.00
Jack Andersson	Women & Families Donation	20.00
Brian Morin	General Donation from Deborah Gariepy for Brian Morin	20.00
James Pelto	Monthly donation	20.00
Richard & Michelle McAllister	Wellness Center Donation	20.00
Michael & Karen Bushey	Wellness Center Donation	20.00
James Pelto	Monthly donation	20.00
Jean & Lisa Olsen	General Donation	20.00
Albertine Collette	Wellness Center Donation	20.00
John & Simone Chicoine	General Donation	20.00
Linda Caruso	Lorna Fortier O'Malley Memorial Donation	20.00
James Pelto	donation	20.00
James Cronin	General Donation	20.00
Carole Lyman	General Donation	20.00
Anonymous	Cash Donation	19.00
Donate Well	Monthly anonymous donation	15.38
Anonymous	DonateWell Good Done Great donation	15.38
Deidra Bish	Lorna Fortier O'Malley Memorial Fund	15.00
Derek & Laura Beaugard	General Donation	15.00
Louise Plamondon	General Donation	15.00
Dolores Ventresca	Lorraine Anderson Favreau memorial donation	15.00



Jean Saari	General Donation	15.00	
David & Sylvia Babineau	General Donation	15.00	
Marisa Tavani	Lorna Fortier O'Malley memorial donation	15.00	
Judith Mizhir	Wellness Center Donation	15.00	
Donna Rae Bennett	Donation	10.00	
Grace Gaulzetti	Robert Richard Memory Donation	10.00	
Joanne Morrissey	Robert Richard Memory Donation	10.00	
Robert & Shirley Gauthier	Robert Richard Memory Donation	10.00	10.00
GFA Federal Credit Union	MVOC Affinity Cards Program	10.00	
Anonymous	misc donation	10.00	
Diane & Paul Horgan	James Kelly memorial donation	10.00	
Ashley Chicoine	donation	10.00	
McVeigh, Chadley "Chad"	Air force hat	10.00	
Ann Patsis	Donation	10.00	
Anonymous	Lorna Fortier O'Malley	10.00	
Melanie Duval	donation	10.00	
Eleanor LaFontaine	Women & Families Donation	10.00	
William Fournier	General Donation	10.00	
Anonymous	Donation	10.00	
Lois D Collette	General Donation	10.00	
Louise McGuire	General Donation	10.00	
Gladys Hunter	General Donation	10.00	
Kriss R. Dembek	Wellness Center Donation	10.00	
Barbara Levesque	General Donation	10.00	
James & Beverly Minns	General Donation	10.00	
Patricia Gale	General Donation	10.00	
Catherine & Martin Foley	General Donation	10.00	
Shaheen & Elisabeth Ali	General Donation	10.00	
P. Jameson	General Donation	10.00	
Wendy Bonaccolto	General Donation	10.00	
Robert Willard	General Donation	10.00	
Judith Boudreau	General Donation	10.00	
Catherine & Martin Foley	General Donation	10.00	
George Street	General Donation	10.00	
Josephine Kangas	General Donation	10.00	
Jeremy LeFevre	Paypal donation	9.48	
Anonymous	GFA Affinity Cards	8.00	
Anonymous	Donation	5.00	
Thomas Moss	donation	5.00	
Janet Rae	General Donation	5.00	
Nancy LaRose	Women & Families Donation	5.00	
Claire Lagasse	General Donation	5.00	
Edward Yablonski	General Donation	5.00	
AmazonSmile Foundation	AmazonSmile anonymous donation	5.00	
Anonymous	GFA Affinity Cards Sold	2.00	
	Paypal credit card fee reimbursement	1.95	
	<b>TOTAL</b>	<b>197,519.79</b>	



*The 'Women's Circle of Giving' was a major contributor towards supporting Cathy's House in FY16.*

#### **IV. Making a Difference**

Like all successful Nonprofit Organizations, the MVOC depends on the importance of the 'little things' that people give and do to make a big difference for our veterans and this organization. Volunteers and special events help to solidify community support with the purpose of our mission to serve all veterans. It is also a clear indication that people really care about those who have served our nation...and this is inspiring to all. We here at MVOC appreciate the time and resources donated and dedicated so that the MVOC mission shall carry on successfully. It is this type of grass roots support that helped establish

the organization in 1981 and still exists to make it one of the best veterans' services organizations in the nation. Thank you to all that have donated your time, your resources, and your efforts in order to make a difference for our veterans.



## V. Appendix – Misc. Statistics & Reports

Month	Counseling (Peer)	Counseling (Professional)	Employment	V/A Disability	Benef. Counsel / Advoc.	Need Assistance	Referrals	Housing	Medical	Military Records	Social Security	Community Activity	Transportation	Other Services	Total C
	C (A)	C (B)	E	VA	BCA	NA	R	H	M	MR	SS	CA	T	OS	TC
JUL	463	114	34	138	179	181	24	111	64	13	4	61	188	306	1880
AUG	383	137	10	103	149	226	13	82	36	13	1	38	126	265	1582
SEP	554	148	68	152	200	214	21	123	57	15	7	107	254	345	2265
OCT	401	68	26	71	128	251	9	84	35	11	4	64	232	243	1627
NOV	348	78	17	71	135	251	21	64	48	11	1	47	208	214	1514
DEC	429	147	14	77	119	241	8	74	49	10	5	66	227	211	1677
JAN	502	165	15	82	113	221	16	81	49	11	4	93	172	246	1770
FEB	473	184	19	87	124	233	41	103	72	16	5	100	155	281	1893
MAR	532	200	12	113	177	260	20	83	58	9	3	73	143	322	2005
APR	513	178	12	108	156	223	35	93	69	9	0	67	129	356	1948
MAY	524	263	14	121	185	193	24	107	53	23	6	96	146	302	2057
JUN	549	287	10	137	223	263	22	91	50	17	4	64	143	293	2153
<b>Total</b>	<b>5671</b>	<b>1969</b>	<b>251</b>	<b>1260</b>	<b>1888</b>	<b>2757</b>	<b>254</b>	<b>1096</b>	<b>640</b>	<b>158</b>	<b>44</b>	<b>876</b>	<b>2123</b>	<b>3384</b>	<b>22371</b>

### Montachusett Veterans Outreach Center FY 16 Residential Occupancy Reports

#### NICHOLS ST. APARTMENTS OCCUPANCY

JULY 2015 - JUNE 2016

Apartment #	JULY	AUG.	SEPT.	OCT.	NOV.	DEC.	JAN.	FEB.	MARCH	APRIL	MAY	JUNE
1	31	31	30	31	30	31	31	29	31	30	31	30
2	31	31	30	31	30	31	31	29	31	30	31	30
3	31	31	30	31	30	31	31	29	31	30	31	30
4	31	31	30	31	30	31	31	29	31	30	31	30
5	31	10	-	-	30	31	31	29	31	30	31	30
6	31	31	30	31	30	31	31	29	31	30	31	30
7	31	31	30	31	30	31	31	29	31	30	31	30
8	31	31	30	31	30	31	31	29	31	30	31	30
9	-	-	-	-	-	-	-	-	-	-	-	-
10	31	31	30	31	30	31	31	29	31	30	31	30
11	31	31	30	31	30	31	31	29	31	30	31	30
12	31	31	30	31	30	31	31	29	31	30	31	30
<b>Total</b>	<b>341</b>	<b>320</b>	<b>300</b>	<b>310</b>	<b>330</b>	<b>341</b>	<b>341</b>	<b>319</b>	<b>341</b>	<b>330</b>	<b>341</b>	<b>330</b>
<b>Max</b>	<b>372</b>	<b>372</b>	<b>360</b>	<b>372</b>	<b>360</b>	<b>372</b>	<b>372</b>	<b>348</b>	<b>372</b>	<b>360</b>	<b>372</b>	<b>360</b>
<b>Variance</b>	<b>31</b>	<b>52</b>	<b>60</b>	<b>62</b>	<b>30</b>	<b>31</b>	<b>31</b>	<b>29</b>	<b>31</b>	<b>30</b>	<b>31</b>	<b>30</b>

#### CENTRAL ST. (Studios) APARTMENTS OCCUPANCY

JULY 2015 - JUNE 2016

Apartment #	JULY	AUG.	SEPT.	OCT.	NOV.	DEC.	JAN.	FEB.	MARCH	APRIL	MAY	JUNE
1	31	31	30	31	30	31	31	29	31	30	31	30
2	31	31	30	31	30	31	31	29	31	30	31	30
3	31	31	30	31	30	31	31	29	31	30	31	30
4	31	31	30	31	30	31	31	29	31	30	31	30
5	31	31	-	31	30	31	31	29	31	30	31	30
6	31	31	30	31	30	31	31	29	31	30	-	-
7	31	31	30	31	30	31	31	29	31	30	31	30
<b>Total</b>	<b>217</b>	<b>217</b>	<b>180</b>	<b>217</b>	<b>210</b>	<b>217</b>	<b>217</b>	<b>203</b>	<b>217</b>	<b>210</b>	<b>186</b>	<b>180</b>
<b>Max</b>	<b>217</b>	<b>217</b>	<b>210</b>	<b>217</b>	<b>210</b>	<b>217</b>	<b>217</b>	<b>203</b>	<b>217</b>	<b>210</b>	<b>217</b>	<b>210</b>
<b>Variance</b>	<b>0</b>	<b>0</b>	<b>30</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>31</b>	<b>30</b>

**Montachusett Veterans Outreach Center  
FY 16 Program Clients Occupancy Reports**

**SRO OCCUPANCY**  
JULY 2015 - JUNE 2016

Room #	JULY	AUG.	SEPT.	OCT.	NOV.	DEC.	JAN.	FEB.	MARCH	APRIL	MAY	JUNE
1	31	31	30	31	30	4	2	31	30	31	30	30
2	31	31	30	31	30	31	23	17	31	4	14	30
3	31	31	30	31	30	10	-	28	31	30	31	30
4*	-	-	-	-	-	-	-	14	31	30	31	30
5	31	31	30	31	30	31	31	29	31	30	31	30
6	31	31	30	31	16	31	31	29	31	30	1	-
7	31	12	-	30	30	31	31	29	31	30	31	30
8	31	20	22	31	30	31	3	7	15	30	31	30
9	31	31	20	8	21	15	31	29	31	30	31	30
10	31	31	30	31	30	22	31	29	31	19	-	16
11	31	31	30	31	16	31	31	29	31	14	-	2
12	31	31	30	31	30	29	31	7	14	30	31	28
Total	341	311	282	317	293	262	247	249	339	307	263	286
Max	341	341	330	341	330	372	372	348	372	360	372	360
Variance	0	30	48	24	37	110	125	99	33	53	109	74

\*Office space-not available to rent July -Nov. 2015.

**UNITY HOUSE OCCUPANCY**  
JULY 2015 - JUNE 2016

Room #	JULY	AUG.	SEPT.	OCT.	NOV.	DEC.	JAN.	FEB.	MARCH	APRIL	MAY	JUNE
1	-	-	8	31	30	21	-	18	31	30	31	21
2	31	10	-	-	-	-	-	29	31	30	31	3
3	31	31	30	31	30	31	31	29	31	30	31	30
4	22	31	30	31	30	31	31	29	31	30	31	30
5	8	31	30	1	-	-	-	-	-	-	-	-
6	31	31	30	5	30	31	31	29	31	30	31	30
7	31	31	30	31	30	31	31	29	31	30	31	30
8	23	31	30	31	30	31	4	-	-	-	14	30
9	-	-	-	16	30	11	-	-	-	-	6	30
10	-	18	30	31	30	31	31	29	31	30	31	30
11	21	7	30	31	30	31	31	29	31	30	31	30
12	-	6	30	31	30	31	31	29	31	30	31	30
13	31	13	27	22	-	-	-	-	-	-	14	30
14	15	31	30	31	30	31	31	27	-	-	-	-
15	31	31	30	31	30	31	31	29	31	30	31	30
16	31	31	30	31	30	31	31	29	31	30	31	30
Total	306	333	395	385	390	373	314	335	341	330	375	384
Max	496	496	480	496	480	496	496	464	496	480	496	480
Variance	190	163	85	111	90	123	182	129	155	150	121	96

**Montachusett Veterans Outreach Center  
FY 16 Women & Families Client Occupancy Reports**

**WAKEFIELD WOMEN & FAMILIES APARTMENT**  
JULY 2015 - JUNE 2016

Room #	JULY	AUG.	SEPT.	OCT.	NOV.	DEC.	JAN.	FEB.	MARCH	APRIL	MAY	JUNE
1	31	31	30	31	30	-	3	29	31	30	31	30
2	-	31	30	31	30	-	3	29	31	30	31	30
3	-	-	-	-	-	-	3	29	31	30	31	30
4	-	-	-	-	-	-	-	-	-	-	-	-
Total	31	62	60	62	60	0	9	87	93	90	93	90
Max	124	124	120	124	120	124	124	116	124	120	124	120
Variance	93	62	60	62	60	124	115	29	31	30	31	30

**CATHY'S HOUSE OCCUPANCY**  
JULY 2015 - JUNE 2016

Room #	JULY	AUG.	SEPT.	OCT.	NOV.	DEC.	JAN.	FEB.	MARCH	APRIL	MAY	JUNE
1	-	-	-	-	-	-	10	29	31	30	31	30
2	-	-	-	-	-	23	31	29	31	30	31	30
3	-	-	-	-	-	-	5	26	24	30	31	30
4	-	-	-	-	-	31	31	29	31	30	31	30
5	-	-	-	-	-	14	31	29	29	16	31	30
6	-	-	-	-	-	31	31	29	31	30	31	30
7	-	-	-	-	-	24	31	29	31	30	31	30
8	-	-	-	-	-	-	-	-	-	2	31	29

Va

**MVOC FY16 MONTHLY TRANSPORTATION REPORT**  
268 CENTAL STREET  
GARDNER, MA 01440  
(978) 632-9601

	Jun'16	YTD
	<b>Total Rides Given</b>	<b>Total Served</b>
<b>1. MVOC VAN RUNS</b>	20	211
<b>2. MVOC VETERANS TRANSPORTED</b>	60	515
<b>3. MART passes &amp; rides arranged</b>	11	187
<b>Total Veterans Served by MVOC &amp; Mart (total of 2+3)</b>	71	702
<b>Transportation Cost:</b>		
<b>Bus Driver Salaries &amp; Related expenses</b>	\$ 5,904	\$ 40,454
<b>Gasoline &amp; Vehicle Repairs</b>	\$ 1,384	\$ 16,416
<b>Other transportation costs</b>	\$ 658	\$ 7,277
<b>Total Cost of Transportation</b>	\$ 7,946	\$ 64,147
<b>Total Cost per Veteran Transported by MVOC</b>	\$ 112	
<b>YTD Month Cost Average</b>		\$ 91



1981 ☆ 2016



**MONTACHUSETT VETERANS  
OUTREACH CENTER**