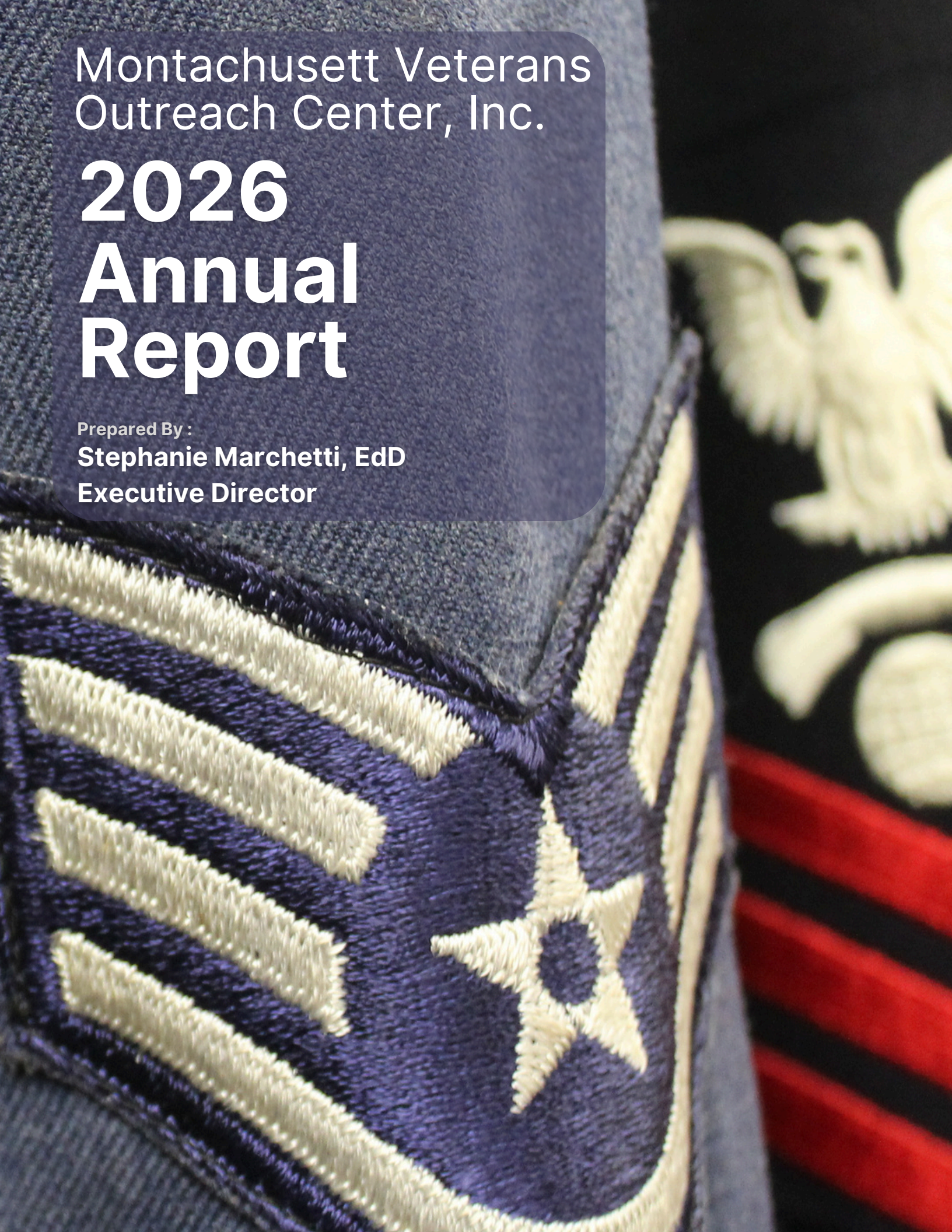




Montachusett Veterans
Outreach Center, Inc.

2026 Annual Report

Prepared By :

Stephanie Marchetti, EdD

Executive Director

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To donate, get involved, or learn more about how MVOC is changing lives, please visit our website, give us a call, or stop by!

veterans-outreach.org
978.632.9601
268 Central St, Gardner MA

MVOC Mission & Values

Montachusett Veterans Outreach Center aims to assist all veterans and their families, regardless of discharge status or activation level, as they work to achieve healthy, balanced, and productive lives. We serve those who have served through an individualized approach designed to foster independence. We envision a country where veterans are never left behind or in need.

To deliver our mission we rely on three core values:

- Dedication of staff
- Meaningful & impactful engagement with our Veterans and their families
- Stability within the community and organization



Letter from Leadership

The Montachusett Veterans Outreach Center had a busy 2025-2026 operating year focused on our housing expansion project in Winchendon, MA as well as the expansion of our regular programming-increasing case management support within our VA funded suicide prevention program, adding an additional staff member to our benefits and claims team, and growing out our reintegration and enrichment programming.

We were proud to continue our partnerships with the Massachusetts Executive Office of Veteran Services and federal VA, as well as proud of work done locally to develop new community partnerships and collaborations-including a joint effort with GAAMHA to offer free Christmas trees to veterans and an initiative with Mix 104.1 to give Valentine's day cards to veterans.

In addition to the services MVOC staff offer internally, we also continued to host the MassHire Veteran's Employment Counselor for once monthly drop-in hours, MVOC president and founder Cathy McWilliams hosted a monthly blood pressure clinic, and we re-signed with the National Alliance on Mental Illness so they could continue to host once weekly peer groups at our headquarters.

We look forward to continuing, and expanding upon, these programs and services for our North Central Mass veterans- and those beyond our regular service delivery area as well.

As always, the MVOC is thankful not just for the support of our partners, but for the support of local businesses and individuals. Thank you for supporting our region's veterans!



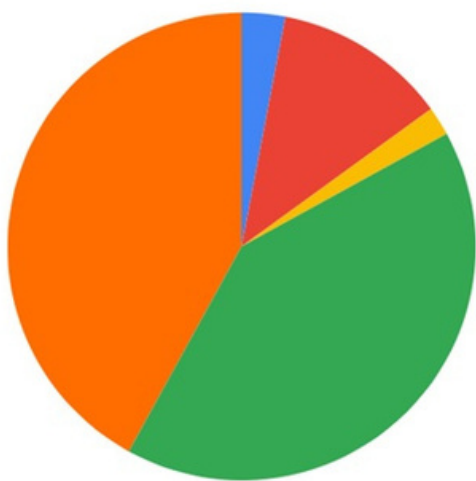
Stephanie Marchetti, EdD
Executive Director



Cathy Stallings-McWilliams
Founder & Board Chair

Financials & Board

Total Assets: \$6,926,978.16



- Accounts Receivable: 3%
- Cash Equivalent: 12%
- Investments: 2%
- Other Assets: 41%
- Property & Equipment: 42%



Meet Our Board

Officers



Cathy Stallings-McWilliams
President and MVOC Founder



Daniel Piper
Vice Chairman, US Coast Guard



Robert Anderson
Treasurer, US Air Force



Brad Heglin
Clerk

Trustees

Greg Smith
Trustee, Army National Guard

Mark Desmarais
Trustee, Navy

Julie Meehan
Trustee

Don Cranson
Trustee

Andrew Guay
Trustee

A Year in Review



MVOC's staff of 23 employees (a mix of full and part-time team members) recorded 17,923 contacts with veterans and veteran families in this fiscal year. We assisted 605 veterans in total.

CONTACTS INCLUDED, BUT ARE NOT LIMITED TO:



7,057 case management services provided



2,827 housing assistance and support services provided



2,468 counseling sessions



1,483 VA and Social Security claims processed



2,496 food and clothing pantry uses



674 veteran transports



\$132,637 in financial assistance awards granted



Through our partnership with the United Way of North Central Massachusetts, we also participated in several regional food drives with over a dozen other non-profits! Everyone benefits when everyone works together!



While MVOC primarily serves the 27 cities and towns of North Central Massachusetts, we understand that veterans may relocate and/or recommend our services to fellow vets.

In dedication to serving all veterans, we respond to every client who calls us despite their geographic location.

In fiscal year 2025-2026, we served veterans in 90+ Massachusetts cities and towns.

Massachusetts Cities and Towns Served

- Ashburnham
- Ashby
- Ashfield
- Athol
- Auburn
- Ayer
- Baldwinville
- Barre
- Bedford
- Blandford
- Bolton
- Bondsville
- Brockton
- Brookfield
- Chelmsford
- Cherry Valley
- Clinton
- Concord
- Danvers
- Dudley
- East Boston
- Eastham
- Everett
- Fall River
- Fitchburg
- Framingham
- Gardner
- Georgetown
- Hampden
- Hardwick
- Harvard
- Haverhill
- Holden
- Hubbardston
- Lancaster
- Leeds
- Leicester
- Leominster
- Littleton
- Lunenburg
- Lynn
- Marlborough
- Mansfield
- Milford
- New Bedford
- Newton Center
- Nortfolk
- North Brookfield
- North Grafton
- Orange
- Petersham
- Philipston
- Pittsfield
- Plymouth
- Royalston
- Rutland
- Shirley
- Shrewsbury
- Somerville
- South Dartmouth
- Southbridge
- Spencer
- Springfield
- Sterling
- Sturbridge
- Sutton
- Templeton
- Townsend
- Turner Falls
- Uxbridge
- West Warren
- Wales
- Wareham
- Webster
- West Boylston
- West Concord
- Westborough
- Westfield
- Westminster
- Weymouth
- Wilbraham
- Winchendon
- Worcester

+3 OTHER STATES SERVED IN 2025-2026

- California
- Connecticut
- New Hampshire



Programs & Services

Housing

MVOC offers a variety of safe, supportive housing options to its residents, with 55 permanent and transitional units in operation and another 44 expected to open in spring 2026.

Residents in all of our housing facilities, located throughout Gardner and Winchendon, benefit from case management services, mental health counseling, wellness programming, food and clothing pantry access, benefits advisement, and more.

Fair market rate and vouchered housing is available for homeless, high risk, and disabled male and female veterans seeking a sober and welcoming community.

Counseling

MVOC veterans and their families receive timely and experienced assistance from our wellness team, which is comprised of a Clinical Director (holding an LMHC), pastoral counselor (Air Force veteran), and peer counselor (Army Veteran)

In addition to these wellness team members, we also continue our partnership with the National Alliance on Mental Illness, permitting them to host weekly meetings in our space. Further, we continued our partnerships with area equine therapy programs, wellness centers, and gyms so that we could offer holistic healing modalities to our veteran clients.

Community Programming

This past year the MVOC continued monthly career drop-in hours with the MassHire veterans employment counselor, a monthly blood pressure clinic with our Founder and Board President, and seasonal fly tying classes with New England Guide Services. We also ran museum trips, gaming events with partner non-profit Frost Call, potluck lunches, and attended several Woo Sox games at Polar Park.



Case Management

Case managers work with veterans in both our permanent-supportive and transitional-supportive housing programs, as well as with recently housed veterans and veterans living with mental health struggles. They assist veterans in overcoming personal challenges and adapting to independent, civilian living.

Case managers assist veterans in goal setting, employment, accessing education, and more.

Benefits Assistance

Navigating veterans benefits can be complicated and overwhelming, but MVOC can help! We now have two claims staff that assist veterans in accessing the benefits they earned during their time in service.



Transportation

The MVOC is dedicated to providing wrap-around services to those in need, including transportation to medical appointments and critical resources with our own van driver. We also help veterans to access VA supported transport, navigate local transport systems, and provide gas station gift cards as needed.

Food and Clothing Pantry

Our food and clothing pantry is largely supported by the Worcester County Food Bank, with additional support from the United Way of North Central Massachusetts, Walmart, Hannaford, and Aldi. We also receive generous donations from community members and local organizations that ensure we can not only serve all the walk-in clients we have, but those participating in our food box delivery program as well.

The pantry has not just shelf stable items, but frozen premade meals, fresh fruits and vegetables, and other dietary inclusive options. It expands to offer clothing and household goods as well.



Trips to both Red Sox and Woo Sox games remain a favorite among our vets!



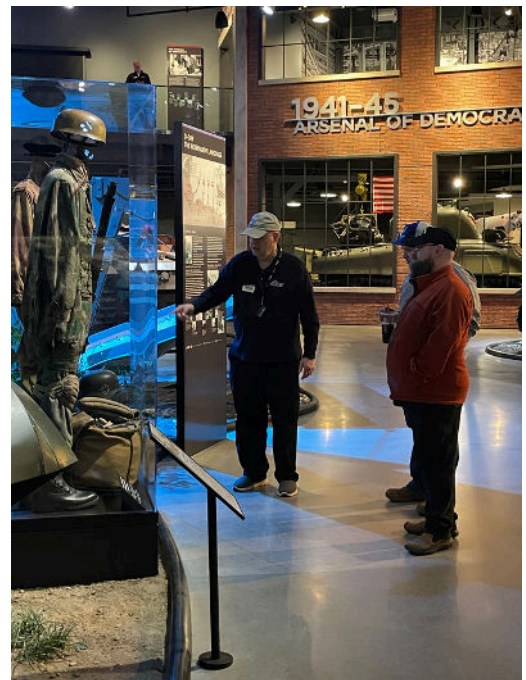
Helping to supply free Christmas trees to our vets was a highlight of the year.



Our Outreach team makes sure to support and celebrate our community veterans.



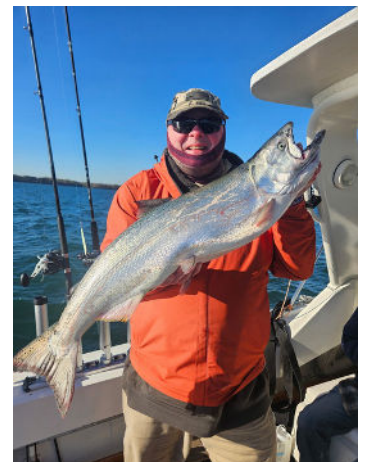
One of our residents hosted an Easter craft class for his fellow veterans.



We took several trips to the American Heritage Museum this year as well.



**Thanks to support from a
Gardner Community
Development Block
Grant, our veterans got
to go on a 2 day
overnight fishing trip to
New York!**



Building MVOC's Future

Our housing expansion project in Winchendon, which will create 44 1-bedroom apartments for veterans, is nearly a year through construction and is expected to open in spring 2027! In addition to independent apartments, this 3.8 acre site will feature community and clinical spaces, outdoor recreational areas, and supportive case management programming.

Throughout this past year we have reached structural completion, a significant milestone in the project, and we look forward to finishing the interior of the complex over the next few months. We appreciate the hard work of Commodore Builders and Jones Whitsett Architects, in coordination with Accenture and Barbara Sokoloff & Associates, all of whom have helped us bring this vision into a reality.

We look forward to opening and managing this property with our partner, Valley Affordable Housing, and welcoming a whole new group of veterans home!



We still have opportunities for individual and business sponsorships throughout the project, please reach out to MVOC's Executive Director if you are interested in supporting this project.

THANK YOU to all the businesses, organizations and individuals that support our region's veterans!



We could not do this work without each and every single one of you, and for that we express our deepest thanks.



veterans-outreach.org



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instagram.com/MontachusettVeterans